

Return and Refund Policy

Thank you for shopping at it.com Domains registry.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to it.com Domains LTD, 20 Hammersmith Broadway, London, W6 7AB.

Service refer to the any service offered for sale on the Website.

Orders mean a request by You to purchase Service from Us.

Website refers to it.com Domains registry, accessible from <https://get.it.com>

You means the individual accessing or using the Website, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 14 days without giving any reason for doing so.

The deadline for cancelling an Order is 14 days from the date on which You received the Service.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: refund@itcomdomains.com

We will reimburse You no later than 14 days from the day on which We receive cancellation request. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Conditions for Returns

In order for the Service to be eligible for a return, please make sure that:

The Service was purchased in the last 14 days;
You have the receipt or proof of purchase.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: refund@itcomdomains.com