

Manufacturer's Warranty

In addition to the Australian Consumer Law statutory guarantee; Expol comes with a 50 year limited warranty. For the conditions that apply to this limited warranty please refer to Branz Appraisal No.256 Expol Under Floor Insulation technical assessment of products for building and construction found at www.branz.co.nz. The manufacturers' installation instructions must be adhered to for your warranty to remain valid. Refer to the product packaging or go to www.expol.com.au for installation instructions.

Any claim under this limited warranty must be made in writing within 50 years from the date of purchase of the product. To make a claim under the limited warranty, take your written claim (with proof of purchase) to the store where you purchased the Expol product or contact the manufacturer, either Foamex Group Pty Ltd or Foamex Polystyrene Pty Ltd in your state as listed below. The manufacturer having taken the opportunity to assess/inspect or test the Expol product will pay your reasonable, direct expenses of claiming under this limited warranty. You may submit details and proof of your expense claim to the manufacturer for consideration.

A 'failure of the Expol product' is determined by the manufacturer when the fault in the product is due directly to a manufacturing flaw. The manufacturer does not deem 'failure of the product' when as a direct result of an incorrect installation, product alteration or as a result of deficiencies to the building. This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is given by the manufacturer in each state as listed;

Victoria, South Australia & Tasmania:

Foamex Group Pty Ltd - ABN 80 109 683 909
31-33 Gatwick Road, Bayswater North, Victoria, 3153
Email: sales@foamex.com.au
Phone: 1800-92-76-33

New South Wales, A.C.T & Queensland:

Foamex Polystyrene Pty Ltd ABN 94 088 759 264
31 Mavis Street, Revesby, NSW, 2212
Email: nswsales@foamex.com.au
Phone: 1800-92-76-33

