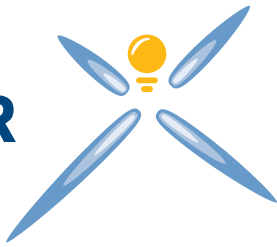


CEER

Council of European
Energy Regulators



Council of European Energy Regulators

ANNUAL REPORT 2018





This report provides highlights of the activities of the Council of European Energy Regulators (CEER) for the period 1 January to 31 December 2018.

2018 ANNUAL REPORT OF THE COUNCIL OF EUROPEAN ENERGY REGULATORS

Who is CEER?

CEER is the voice of Europe's national energy regulatory authorities (NRAs) at European and global level.

CEER's 37 members and observers are the independent statutory national energy regulatory authorities from across Europe.

CEER is legally established as a not-for-profit association under Belgian law.

How is CEER's work relevant?

Through CEER, national regulators cooperate at EU level and speak with one voice globally.

CEER supports its NRA members/observers in their daily responsibilities, sharing experiences and developing regulatory capacity and best practice. It does so by facilitating expert working group meetings, hosting workshops and events, supporting the development of regulatory papers, and offering development opportunities through its in-house Training Academy.

In terms of policy, CEER actively promotes an investment friendly, harmonised regulatory environment and the consistent application of EU legislation. A key objective of CEER is to facilitate the creation of a single, competitive, efficient, and sustainable Internal Energy Market that works in the public interest.

CEER's work in shaping the regulatory framework and policy for energy markets to thrive is important not only in its own right but also because energy plays a pivotal role in the growth, competitiveness, and sustainability of the entire European economy.

Further information including policy documents, reports, infographics, brochures, and videos can be found on our website at www.ceer.eu



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01



*“Dynamic regulation
in CEER’s 3D Strategy
is about regulation adapting
to market developments and
anticipating future requirements.”*

PRESIDENT'S STATEMENT

2018 marked the completion of two major energy initiatives that will shape CEER's work for some years to come.

Firstly, political agreement was reached by Europe's co-legislators on the "Clean Energy for all Europeans" legislative framework. Once the new rules are formally adopted in early 2019, they will accelerate Europe's drive towards a clean energy transition. Hence, implementation of the Clean Energy measures, such as a new retail market design, will be a core part of energy regulators' work at national level and, with CEER, at European level.

Secondly, CEER developed a forward-looking 3 year strategy for regulators' work. Our "3D strategy" is focused on 3 "Ds", namely Digitalisation in the consumer interest, Decarbonisation at least cost, and Dynamic Regulation and will provide the rationale for much of CEER's work until 2021.

Digitalisation – greater use of data and digital technologies – is driving significant changes in the energy system and creates potential value propositions for consumers. It provides for increased productivity and efficiency, new opportunities for consumers and prosumers, and new platforms such as peer-to-peer trading. It can also be a useful tool to help deliver the decarbonisation agenda at least cost for consumers. At the same time, digitalisation brings new consumer challenges such as cyber risks and a potential "digital divide". Keeping the consumer interest as our central focus, CEER will work to mitigate the challenges and enhance the benefits of digitalisation. We plan to launch a public consultation on these issues in 2019 and would welcome stakeholder input.

CEER is committed to working hard to ensure digitalisation is in the best interest of consumers, to bring in more competition, efficient use of resources, affordable and fair offers and services, and to ensure consumers are adequately protected. In developing our 3D strategy, we considered where energy regulation can go next? Our answer is dynamic regulation.

In delivering our ambitious work programme for 2019, we remain committed to enhancing cooperation with a cross-sector of authorities that have consumer-related responsibilities, through our Partnership for the Enforcement of European Rights (PEER) initiative, so that consumers benefit from an increasingly interconnected digital world.

Thanks are due to my predecessor, Garrett Blaney, for kick-starting CEER's 3D strategy. My commitment as CEER President is to put us on track to implement it over the next 3 years. Naturally, we will work closely with our colleagues in ACER. We also have some exciting new capacity-building initiatives with African regulators. But regulators do not claim to have all the answers. Workshops on a wide range of issues are important for regulators' ongoing interactions with policy-makers, consumer bodies, and energy actors to consider solutions together for ongoing and new challenges.

Hence, together with CEER's 37 energy regulators and Brussels-based Secretariat, I look forward to strengthening our engagement with European consumer representatives, industry associations, research bodies and policy-makers alike, with a view to advancing Europe's clean energy transition and the interests of European energy consumers.

Annegret Groebel,
CEER President



02



“CEER is committed to delivering the pillars of its 3D strategy – Digitalisation, Decarbonisation, and Dynamic Regulation.”

Hélène Gassin,
CEER Vice President



CEER'S 3D STRATEGY

3D DIGITALISATION DECARBONISATION DYNAMIC REGULATION

A major highlight in 2018 was the development of CEER's "3D" strategic policy objectives, covering the three years from 2019 to 2021. As regulators, our primary concern is to protect the public interest, therefore consumers are at the very core of CEER's 3D strategy.

The draft CEER 3-year strategy, unveiled at our 2018 annual conference in June, was consulted on in Summer 2018 and finalised by year-end. CEER's 3D strategy consists of 3 pillars: Digitalisation in the consumer interest; Decarbonisation at least cost; and Dynamic Regulation. These will drive many of CEER's activities and deliverables over the next 3 years.

DIGITALISATION IN THE CONSUMER INTEREST CEER'S DIGITALISATION OBJECTIVE IS TO:

- Foster competitive European markets that protect and empower consumers;
- Enable cost-savings for consumers using digitalisation with a whole energy system approach;
- Ensure an agile regulatory framework enables innovation while ensuring a level playing field; and
- Strengthen cooperation among sectoral regulators, consumer protection authorities, etc. to ensure consumers are protected as traditional energy markets are transformed.

DECARBONISATION AT LEAST COST

Regulators advocate strongly that energy decarbonisation must be achieved *at least cost* to consumers. This can be done by:

- Developing an energy market design that eliminates the need for subsidy mechanisms; and
- Minimising the whole energy system cost of decarbonisation, in both the gas and electricity sectors, while maintaining a high level of security of supply.

DYNAMIC REGULATION

- CEER is determined to make regulation agile and coherent in responding to digitalisation and decarbonisation, where European energy consumers' interests are forefront in our approach. We see that regulation must be consistent but not static.

WHAT'S AHEAD?

- The 3D strategy will be implemented through CEER's annual work programme. For example, in setting digitalisation in the consumer interest as a strategic objective, CEER plans (inter alia) to publish a digitalisation public consultation paper in 2019 which will examine the impacts of digitalisation in the energy sector and the role of energy regulators to help ensure that consumers benefit from it.
- Our follow-on work from the 2018 Future Role of Gas study is a further illustration of how gas can deliver on the decarbonisation part of the 3D strategy.

03

CONTRIBUTING TO EUROPEAN LEGISLATION

2018 has been a crucial year for EU legislation that will shape future energy regulation.

HIGHLIGHTS

Clean Energy

- Throughout 2018, regulators contributed constructively to the evolving “Clean Energy for All Europeans” legislative discussions.
- CEER carried out detailed analysis of the European Commission’s proposals, the Parliament’s amendments and the European Council’s general approach, providing advice grounded in serving the public interest to the EU co-legislators. Our Brussels-based Secretariat facilitated such engagement and, by dedicating national expert resources upfront to Clean Energy, our regulators stood ready to support the co-legislators navigate detailed technical issues covering renewables, energy wholesale, networks, consumer/retail and governance issues, so that the resulting Clean Energy legislation is future-proofed and fit for purpose.
- Our many CEER events provided a platform for crucial policy debates. For example, at our March workshop on flexibility, CEER welcomed engagement by many experts which led to a timely conclusions paper on flexibility use at distribution level, published in July, just as discussions on this in the Clean Energy Package were being finalised.

Cyber Security

- Besides Clean Energy, CEER also actively engaged on other key legislative proposals, such as the Cybersecurity Act. CEER also published a detailed report on energy-sector cybersecurity and the evolving EU legislative environment.

New Deal for Consumers

- Energy regulators contributed to the “New Deal for Consumers” legal reforms and made the New Deal a focus of its 2018 customer conference.
- In our belief that the New Deal presents the opportunity for the co-legislators to make the rules on bundled products clear in general EU consumer law (not voluntary guidelines nor in sector specific legislation); we also called for the New Deal to explicitly extend the same consumer rights and protections to consumers who choose bundled products as to those who buy individual products/services.


WHAT'S AHEAD?

- Much effort will continue to focus on the development of an appropriate regulatory framework (in electricity and gas). For example, in relation to Distribution System Operators (DSOs), following on from our 2018 paper on incentives schemes, CEER plans a series of short papers in 2019 including one on a ‘whole system approach’ raised in the 2018 paper, another on emerging network tariff issues and a third on stranded assets in the context of decarbonisation.
- Following the conclusions of the October 2018 Madrid Forum, CEER will take the lead on gas stranded assets and unbundling.
- We will report on DSO’s new services and activities and we will commence new analysis on flexibility procurement.
- We will follow-up on EU legislative proposal issues such as the gas directive and regulation.



“Delivering on the objectives of the Clean Energy Package and the Gas Directive will continue to form an important part of our work in the coming years.”

Martin Šik,
CEER Vice President



“Faster supplier switching, clearer bills, and legal certainty for bundled products are fundamentals that should be met in the Clean Energy and New Deal legislation.”

Anne Vadasz Nilsson,
CEER Vice President

PUTTING CONSUMERS FIRST

CEER believes firmly that putting consumers at the heart of the Energy Union is fundamental to the success of Europe’s Internal Energy Market. This is why we advocate strongly for well-functioning retail markets, competition, and future-proof regulation that removes market barriers and empowers consumers.

HIGHLIGHTS

- In 2018, as the European institutions refined their Clean Energy and New Deal legislative proposals, CEER suggested real improvements in the evolving legislation such as 24-hour supplier switching, clearer energy bills, and a regulatory framework that encourages new forms of energy consumption in a fair way.
- As part of our ongoing focus on retail market performance, we published a handbook for regulators on how to assess retail market functioning using a series of metrics.
- CEER has responded to technology developments at a customer level with a report on smart technology development. This report looks at the emergence of five technologies which are changing the traditional role of the customer and how they engage with retail energy markets.

WHAT’S AHEAD?

- For retail markets, we will collect case studies on implementation of consumer empowerment measures, and technologies that benefit consumers.
- Building on our “Roadmap to 2025 Well-Functioning Retail Energy Market”, we will start in 2019 to use it to analyse national retail energy markets and to identify gaps. In 2019, a status review update on this analysis will be published, with a long-run view towards closing these gaps and improving retail markets.
- In 2019, CEER will examine the implementation of dynamic prices. This paper will investigate potential implementation barriers, outline good practices and make recommendations on regulation.
- We will build on our work on innovation in the gas sector and we will report on gas infrastructure and the energy transition.
- With the growing importance of prosumers and energy communities, CEER has developed a paper that considers appropriate regulatory responses to these developments, which is due to be published in early 2019.
- We will continue our engagement with the EU institutions and consumer representative bodies to help consumers play a key role in energy markets.



Partnership for the Enforcement of European Rights (PEER)

COLLABORATING PEER TO PEER

Our Partnership for the Enforcement of European Rights (PEER) initiative aims to provide consistent consumer rights solutions in complex markets through enhanced regulatory cooperation, at EU level, across different public authorities responsible for enforcing consumer rights. PEER events and the online PEER platform facilitate knowledge sharing and collaboration.

HIGHLIGHTS

- In the absence of any European Commission Explanatory Notes on the treatment of bundled products, we filled the gap by developing draft guidelines for regulators and companies across different sectors. The many respondents to our Autumn public consultation welcomed CEER's efforts to provide principles-based guidance on bundled products.

WHAT'S AHEAD?

- PEER is a key part of CEER's forward looking 3D strategy from 2019 to 2021. We will continue to raise awareness on the need for more cooperation between authorities at EU and national level.
- We will continue to build the PEER online platform as a resource centre where interested parties can access information, share their own experiences, and collaborate on good practices.
- CEER will analyse the results of the 2018 public consultation on bundled products, publishing the final guidelines in 2019.
- Considering the new requirements of the Consumer Protection Cooperation (CPC) Regulation, CEER will examine national models of cooperation among different sectoral regulators in the context of consumer law enforcement.
- Cybersecurity is one area where increased cross-authority collaboration is needed. These efforts are underway. CEER is planning an event on digitalisation and cyber security in March 2019 (and a separate cyber event in June) which will bring together international experts (beyond the field of energy) to deepen our collective understanding and better protect citizens in fast-moving markets that are exposed to cyber risks.



“European gas wholesale markets show increasing levels of convergence, both in terms of supply sourcing costs and gas hub prices.”

Clara Poletti,
Chair of the CEER Gas Working Group



“The energy wholesale component accounts for a third (35%) of consumers’ electricity bills and less than half (49%) of gas bills.”

Fernando Hernández,
Chair of the CEER Electricity Working Group

MONITORING MARKETS

In 2018, CEER collected and analysed data on a range of European issues, providing an evidence base that informed energy debates and regulatory policy development. We continued to share experiences and best practice as regulators on topics ranging from national monitoring to adapting to the new General Data Protection Regulation (GDPR) rules.

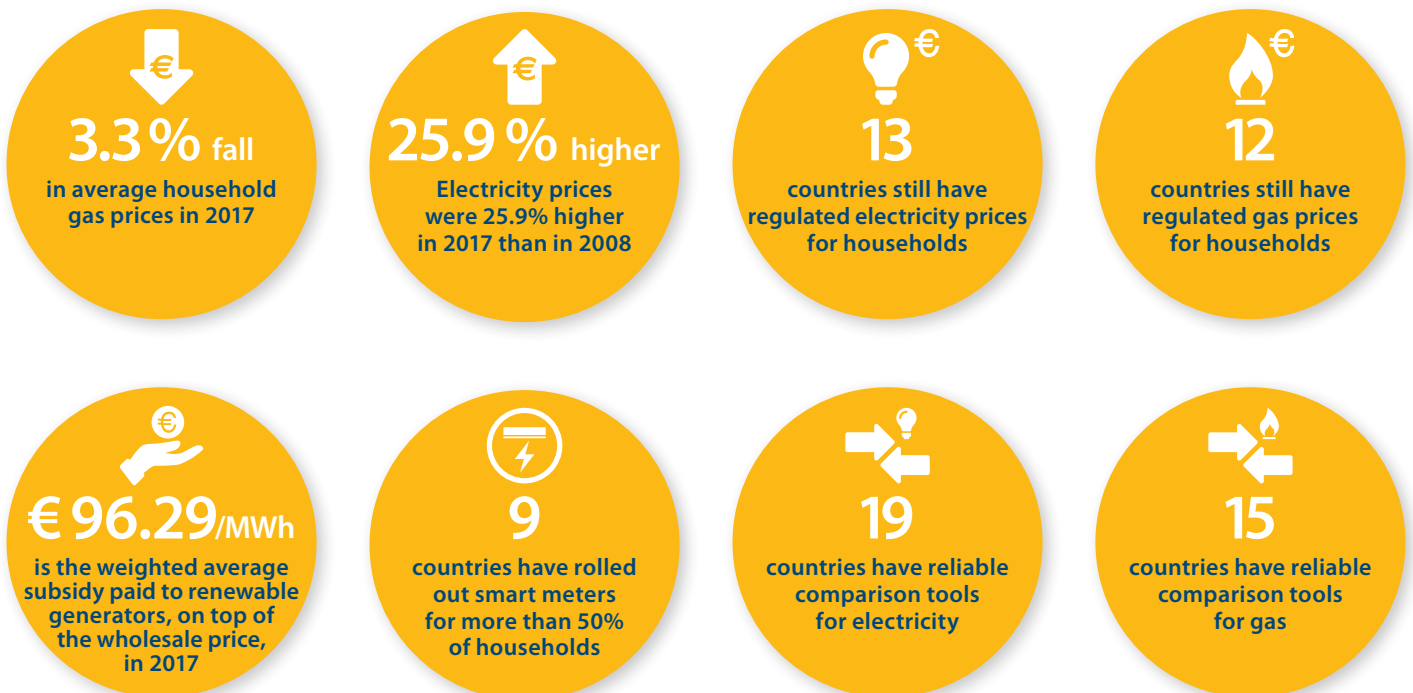
HIGHLIGHTS

- Working with the Agency for the Cooperation of Energy Regulators (ACER), we produced the ACER-CEER Market Monitoring Report (MMR) with analysis on both wholesale and retail gas and electricity markets as well as metrics on consumer empowerment.
- CEER supplemented the MMR with a more detailed analysis of Europe's retail markets and the national reports.
- We published an update to the 6th Benchmarking Report, focusing on indicators of continuity of electricity and gas supply across Europe and technical operational quality of gas.

- We monitored how Europe's gas security of supply standard is applied.
- CEER's 2018 report on renewable energy sources (RES) support provided the country data on the amount of RES support, the type of support instrument and the expenditure (by technology) on RES support. This showed that average RES support costs in Europe, while still high, are falling, facilitated by the increased use of competitively-determined tendering procedures as advocated by CEER. We also published a report on RES tendering procedure experiences in Europe.

WHAT'S AHEAD?

- We will start drafting the (7th) benchmarking report on the quality of energy supply (to be published 2020). In a separate report, we will benchmark power losses.
- We will report on the regulatory aspects of conditions for investments in electricity and gas networks.
- We will continue to closely monitor Europe's electricity and gas markets, producing both EU wide and national country reports.





*“Europe’s energy regulators
have stepped up their support
for fellow regulators in Africa
and worldwide.”*

Wolfgang Urbantschitsch,
CEER Vice President



BOOSTING REGULATORS' COMPETENCIES AT HOME AND ABROAD

CEER's Training Academy trains the staff of energy regulatory authorities on the day-to-day work of being an energy regulator in Europe. Our training courses are designed for regulators, by regulators.

HIGHLIGHTS

- With the support of the European Bank for Reconstruction and Development (EBRD), CEER assisted regulators from EU (Cyprus) and non-EU countries (Azerbaijan and Uzbekistan) in developing expertise on technical issues. This covered different topics including wholesale energy markets, unbundling, quality of supply, and the development of an independent energy regulatory body. In most cases, this involved short on-site missions by CEER experts to the beneficiary countries.



CEER experts on mission to Azerbaijan

- CEER's training courses attract wide participation and are consistently highly rated. In response to the demand for our specialist knowledge, CEER welcomed some participants from the European Commission and other bodies on a case-by-case basis to join

our NRAs on some of our courses. Our 2018 training topics ranged from the fundamentals of energy regulation to specialist areas such as wholesale and retail market monitoring, network tariffs for transmission and distribution and network incentive regulation. New in 2018 were courses on implementation of electricity network codes, and the growing role of DSOs and cooperation among network bodies.

WHAT'S AHEAD?

- CEER will continue to offer a full programme of training courses, adding new topics on emerging issues that are of high priority for energy regulators.
- Whilst our main target remains to meet the training needs of our own member and observer NRAs, due to demand we are expanding capacity-building and training of non-EU regulators keen to learn about European regulators' experiences of implementing EU energy laws and the evolving regulatory framework.
- In 2019, we aim to start a cooperation with REARESA (the Regional Association of Energy Regulators of Eastern and Southern Africa) to provide short-term capacity-building for regulators in Africa.





LEADING BEST PRACTICE REGULATION ON THE GLOBAL STAGE

CEER represents the voice of Europe's energy regulators. CEER has a long history of cooperation with its neighbours, the regulators from the Energy Community, ERRA, MEDREG, and the 6 countries of the Eastern Partnership, in support of Europe's external policy objectives.

We regularly have bilateral meetings with fellow regulators from the Americas, and actively participate in the work of the International Confederation of Energy Regulation (ICER) where we lead the ICER Women in Energy initiative.



VII WORLD FORUM ON ENERGY REGULATION
REGULATING IN A TIME OF INNOVATION
 EMPOWERED CONSUMERS, DYNAMIC MARKETS AND SUSTAINABLE INFRASTRUCTURE
 MARCH 20-23 2018, CANCUN, MEXICO



World Forum on Energy Regulation (WFER), Mexico

HIGHLIGHTS

- In March, regulators from around the globe met in Mexico at the VII World Forum on Energy Regulation (WFER). This event is held every 3 years. CEER was well represented at the WFER with 11 speakers/moderators.
- ICER's Women in Energy teamed up with the Florence School of Regulation (FSR) to interview some top experts at the WFER, where women lit up the WFER stage.
- In 2018, CEER welcomed delegations from Asia and Africa to exchange expertise.
- We extended our annual ECRB-CEER customer workshop to also include MEDREG.

- In December, CEER, ECRB and MEDREG signed a cooperation arrangement that will further strengthen regulatory cooperation between these 3 energy regulatory associations.



Presidents of CEER, MEDREG and ECRB at the signing ceremony in Vienna

WHAT'S AHEAD?

- Building on the CEER-ECRB-MEDREG cooperation arrangement, regulators from Europe through to the Mediterranean, South East Europe and Black Sea regions will exchange experiences and promote best regulatory practices.
- Following the success of the 7th Eastern Partnership workshop in Budapest (June 2018), we plan to continue to co-host with the European Commission another workshop in 2019.
- CEER will continue to be actively involved in ICER.
- In 2019, we will co-organise roundtables with ARIAE (the Ibero-American association of regulators) and NARUC (the USA association of regulators).

PROVIDING THOUGHT-LEADERSHIP

CEER prides itself on being visionary about energy developments and how regulation must keep pace and enable new business models. We are fully committed to a wide stakeholder engagement to gather expert views to inform our vision and policy advice. Our main areas of thought-leadership in 2018 were on the future role of gas, and on CEER's 3D strategy which will shape our policy work for the next 3 years. Rolling calendars posted on our website show upcoming events and public consultations. All CEER events are free of charge. Some are broadcast live.

HIGHLIGHTS

1 MARCH 2018

Workshop on Flexibility Use at DSO Level

With the growing importance of flexibility due to an increased level of variable renewables in the power system, this workshop provided an important European forum for presentations on the latest thinking and discussion on this topic. The public workshop fed into CEER's conclusions paper on flexibility.

24 APRIL 2018

Launch event of the CEER Future Role of Gas Study

The CEER office was packed for the launch of CEER's Future Role of Gas (FROG) study. The study offers a broad vision of the different roles that gas could assume in the coming years and is likely to influence CEER's work for some years.



CEER Future Role of Gas launch event

5 JUNE 2018

CEER 2018 Annual Conference

Our 2018 Annual Conference was structured around each of the "Ds" of our proposed "3D" CEER strategy:

- Digitalisation;
- Decarbonisation at least cost; and
- Dynamic Regulation

This event facilitated discussion on a wide range of issues including blockchain use in the energy sector and energy consumers in an increasingly digital world.

7 JUNE 2018

EU Sustainable Energy Week Events

In addition to our Annual Conference at the start of Sustainable Energy Week (SEW), CEER co-organised two other SEW events on the 7th June. The first was a joint CEER-EBRD event on the changing landscape of renewable energy financing and support. Our second, on "Clean Energy 4.0: Designing a new era for all Europeans Together", was co-organised together with ORGALIME, the Centre on Regulation in Europe and APPLiA.

14-15 JUNE 2018

CEER-European Commission Eastern Partnership Regulatory Bodies Workshop

CEER hosted jointly with the European Commission the 7th Eastern Partnership workshop of energy regulatory bodies, in Budapest. Regulators exchanged experiences on security of supply and solidarity.

27 JUNE 2018

CEER-ECRB-MEDREG Customer Workshop

This trilateral workshop kicked off closer cooperation between CEER and the Energy Community regulators and Mediterranean regulators, focusing on learning from each other on approaches to consumer protection and retail markets.

14 SEPTEMBER 2018

Joint CEER-FSR Workshop on Energy Poverty in Europe

This workshop focused on the drivers of energy poverty and the roles and responsibilities of different players (e.g. Member State governments and the European Commission) as well as solutions to end energy poverty. This workshop attracted a large audience from academia, NGOs, policy-makers, regulators and industry.



19 OCTOBER 2018

Workshop on Emerging Issues in Network Tariffs

This public workshop attracted 100 participants and was led by speakers from academia, the Energy Community, the European Commission, NRAs, industry, consumer bodies and think tanks. The first part focused on the future direction of network tariff structures, drawing from case studies. The second part focused on how to efficiently recover the long-term fixed costs of network infrastructure with declining use, more self-generation, and local energy initiative.

22 OCTOBER 2018

ACER-CEER Market Monitoring Report launch event

CEER and ACER held an event to launch the key findings of the joint ACER-CEER report on monitoring the internal electricity and natural gas markets.

29 NOVEMBER 2018

CEER 2018 Customer Conference

Digitalisation: the opportunities and how to avoid risks for consumers was the theme of this year's dedicated customer conference, where the New Deal was also discussed.





FEMALE SPEAKERS

CEER, once again, met the minimum 20% female speaker target, set by the International Confederation of Energy Regulators (ICER), for our 2018 events.

In addition, we also presented our views and contributed throughout the year at numerous external conferences and at energy stakeholder fora for gas, electricity and citizen issues organised by the European Commission.



5,008

Twitter followers



2,248

LinkedIn followers



8 Press Releases
17 CEER documents published



46 Respondents to
2 CEER public consultations



15 CEER events
720 participants



147
Meetings
in CEER premises



3,018
Visitors
to CEER's offices



65,324
Website users

VALUING OUR PEOPLE

CEER has adopted a new set of values to guide and inform our association's culture, behaviour and outputs. Using the CEER acronym, these are:

Cooperation: we cooperate and collaborate, acting in solidarity in the European public interest.

Evidence: we use evidence to independently promote regulatory positions and well-functioning markets in the consumer interest.

Expertise: we value expertise and are dedicated to delivering excellent regulatory outcomes.

Respect: we foster a positive team environment with integrity and respect to all, also valuing equality and diversity.

Our achievements are due to the commitment of our Board, General Assembly, Working Group chairs, NRA staff volunteers, Training Advisory Board and course lecturers, the Secretariat and of course the support from many external parties.

CEER Board (as of 01 December 2018)



Martin Šik, Anne Vadasz Nilsson, Garrett Blaney (President), Annegret Groebel, Wolfgang Urbantschitsch and H el ene Gassin

The CEER Board comprises a President and 5 Vice Presidents. When Ms Marie-Pierre Fauconnier (Belgium) stepped down in November 2018 as a CEER Vice President; at that point Mr Wolfgang Urbantschitsch (Austria) was elected by the General Assembly as a CEER Vice President.

Mr Garrett Blaney (Ireland) served as CEER President from November 2017 until 23 December 2018. Vice President H el ene Gassin (France) served as acting CEER President from 24 December 2018 to 24 January 2019, with new President Annegret Groebel (Germany) elected by the General Assembly on 24 January 2019.

CEER General Assembly

The General Assembly, which met 8 times in 2018, is made up of senior representatives of the national energy regulatory authorities.



CEER Secretariat

Mr Andrew Ebrill, CEER's Secretary General, heads up the Brussels-based Secretariat which works to support CEER's regulators and Europe's energy consumers.



CEER Training Advisory Board

Our Training Academy benefits from the active contribution of an Advisory Board, comprised of academics, energy sector professionals, and former regulators who continue to widen the external knowledge base for our courses.



Asta Sihvonen-Punkka
(Fingrid)



Michael Thomadakis
(Grant Thornton)



Peter Styles
(EFET)



Prof. Tomás Gómez
(Pontificia Comillas University)



Prof. Monica Giuliatti
(University of Loughborough)



Jorge Vasconcelos
(Technical University of Lisbon)



Margot Loudon
(Eurogas)



Heinz Hilbrecht



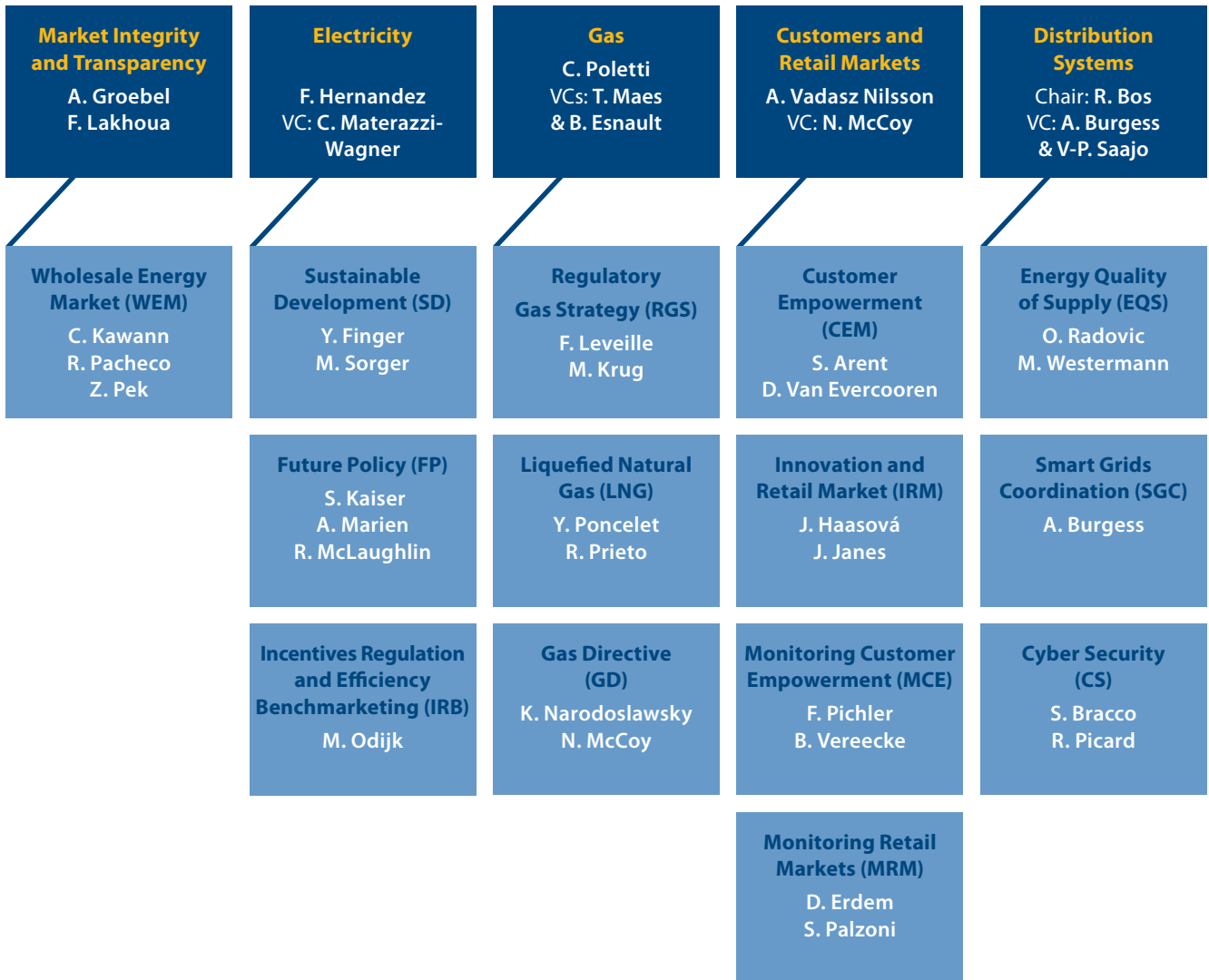
Richard Cowart
(RAP)



Johannes Kindler

CEER WORKING GROUP AND WORK STREAM CHAIRS

CEER Working Groups and Work Streams are chaired by NRA staff from across Europe.





APPENDIX I

CEER 2018 DOCUMENTS

CROSS-SECTORAL

- Report on Investment Conditions in European Countries
11 January 2018
- CEER Work Programme 2018
30 January 2018
- Conclusions Paper on Incentives Schemes for Regulating Distribution System Operators (DSOs)
19 February 2018
- Consultation Paper on the Draft CEER 3D Strategy and CEER 2019 Work Programme
5 June 2018
- Benchmarking Report 6.1 on the Continuity of Electricity and Gas Supply
26 July 2018
- Consultation Paper on the Draft Guide on Bundled Products
19 September 2018
- ACER-CEER Annual Report on the Results of Monitoring the Internal Electricity and Natural Gas Markets in 2017
3 October 2018
- Cybersecurity Report on Europe's Electricity and Gas Sectors
26 October 2018

ELECTRICITY

- Report on Tendering Procedures for RES in Europe: State of Play and First Lessons Learnt
18 June 2018
- Conclusions Paper on Flexibility Use at Distribution Level
17 July 2018
- Status Review of Renewable Support Schemes in Europe
12 December 2018

GAS

- Future Role of Gas (FROG) study
6 March 2018
- Status Review on the Application of the Supply Standard Foreseen in the Gas Security of Supply Regulation
17 October 2018

CUSTOMERS AND RETAIL MARKETS

- Roadmap to 2025 Well-Functioning Retail Energy Markets
9 February 2018
- CEER Report on Smart Technology Development
5 June 2018
- CEER Key New Deal Positions on the Proposed Directive on Better Enforcement and Modernisation of EU Consumer Protection Rules
9 October 2018
- CEER Monitoring Report on Performance of European Retail Markets
17 December 2018

APPENDIX II

PRESS RELEASES 2018

PRESS RELEASES

- Regulators' FROG study foresees a future role for gas (PR-18-01)
6 March 2018
- Energy regulators launch their 3D Strategy and Smart Technology report (PR-18-02)
5 June 2018
- European, Energy Community and Mediterranean energy regulators further intensify cooperation (Joint press release)
28 June 2018
- Common energy sector statement on VAT fraud prevention (Joint press release)
4 September 2018
- Energy regulators propose a cross-sectoral Guide on Bundled Products to protect consumers (PR-18-03)
19 September 2018
- Energy regulators strengthen regulatory collaboration across sectors to better protect consumers (PR-18-04)
20 September 2018
- Lower wholesale energy prices translate into lower retail prices for the second year in a row (PR-18-05)
22 October 2018
- Energy regulators engage with consumers on how to enable digitalisation and protect consumers from its risks (PR-18-06)
29 November 2018
- Energy regulators across Europe and the Eastern and Mediterranean region sign cooperation arrangement (PR-18-07)
12 December 2018
- CEER welcomes progress in efficiently decarbonising Europe's energy system (PR-18-08)
14 December 2018

BROCHURES



APPENDIX III

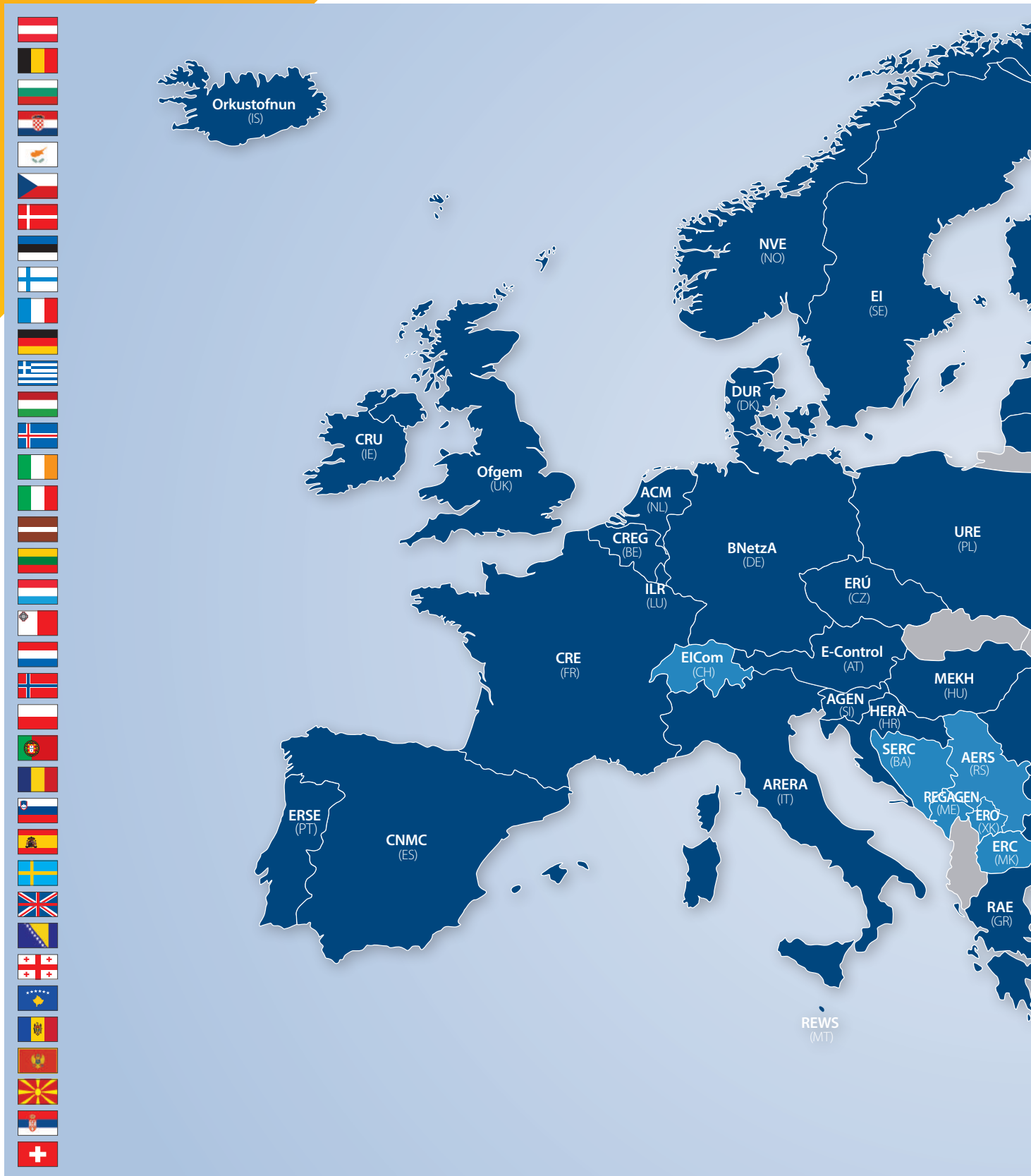
CEER PRESENTATIONS AT EXTERNAL EVENTS

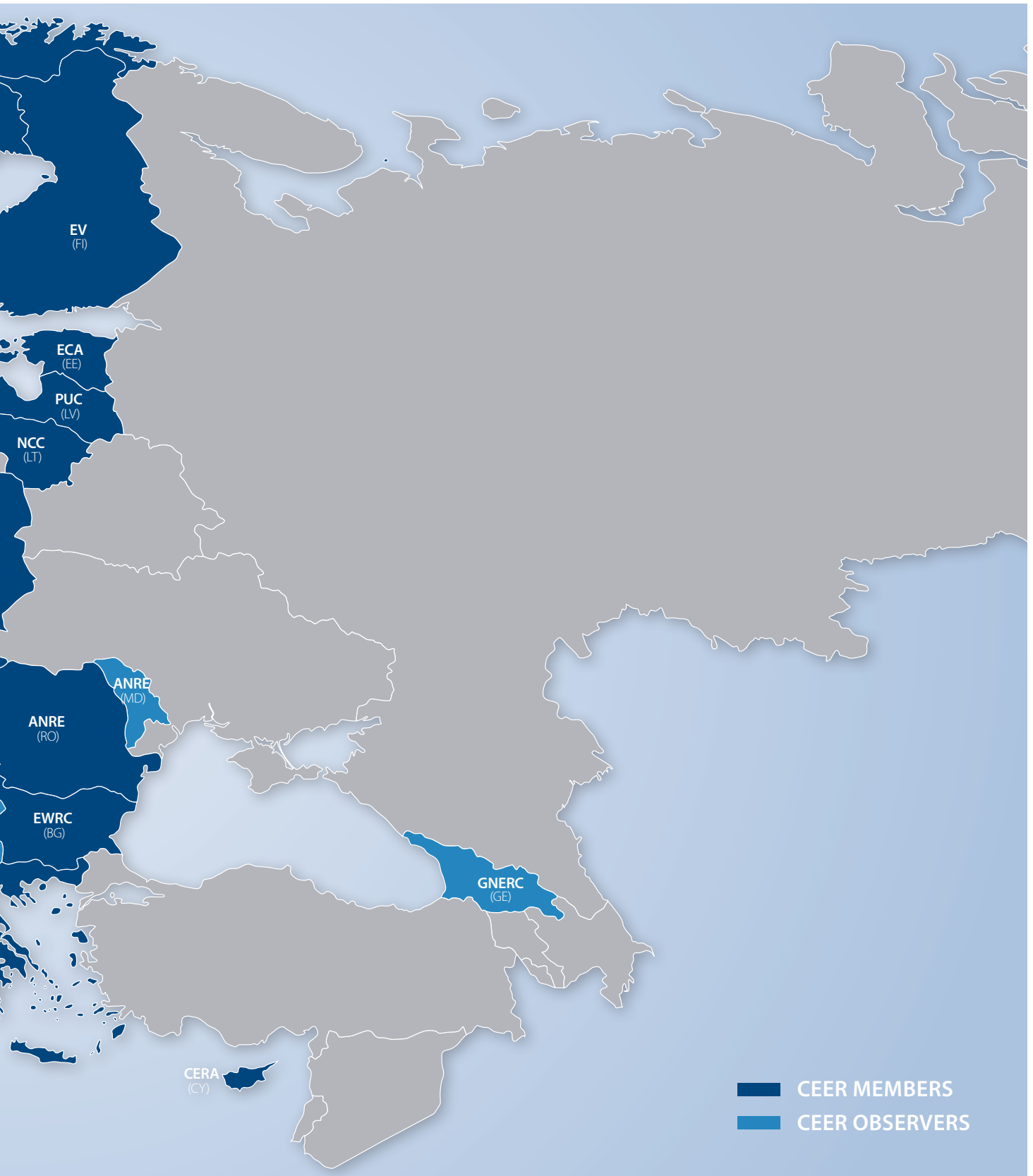
- **EBRILL Andrew**
CEER Secretary General, BEUC breakfast debate on self-consumption
Brussels, 11 January 2018
- **SHORTALL Una**
CEER Deputy Secretary General, NEON workshop "Better Regulation: Ombudsmen in the New Deal for Consumers"
Brussels, 22 February 2018
- **VAN RENSBURG Louise**
Distribution Systems Working Group and CEER Representative to the Smart Grids Task Force EG3, Launch Event for the Joint DSO Report on "Flexibility for the energy transition: a toolbox for electricity and gas DSOs"
27 February 2018
- **BLANEY Garrett**
CEER President, EESC public hearing on EU Gas Market Policy between Market Integration and External Energy Policy – Amending the Gas Market Directive Brussels
8 March 2018
- **ERDEM Deniz**
Co-Chair, Monitoring Retail Markets Work Stream, European Commission Stakeholders' Workshop on Energy Prices and Costs in Europe
Brussels, 8 March 2018
- **SAAJO Veli-Pekka**
Vice-Chair, Distribution Systems Working Group and **ESSER Charles**, High-Level Administrator, GEODE Working Group Regulation meeting
Brussels, 15 March 2018
- **BLANEY Garrett, CROUCH Martin, FAUCONNIER Marie Pierre, FLATAKER Ove, GROEBEL Annegret, HERNANDEZ Fernando, IRKLIS Rolands, POLETTI Clara, VADASZ-NILSSON Anne, SHORTALL Una, URBANTSCHITSCH Wolfgang**
World Forum on Energy Regulation
Cancun, 20-23 March 2018
- **EBRILL Andrew**
CEER Secretary General, AEEC Spring Conference
Dublin, 16 April 2018
- **GROEBEL Annegret**
CEER Vice President, ENTSO-E Alpine Regional Conference 2018
Basel, 18 April 2018
- **EBRILL Andrew**
CEER Secretary General, EURACTIV Forum on Integrating the EU Energy Rules into South East Europe
Brussels, 24 April 2018
- **BLANEY, Garrett**
CEER President, Digitopia conference "In Tech We Trust"
Brussels, 2 May 2018
- **BLANEY, Garrett**
CEER President, Nordic Clean Energy Week
Malmö, 22 May 2018
- **ESSER Charles**
High-Level Administrator, GEODE Spring Seminar
Brussels, 29 May 2018
- **HERNÁNDEZ Fernando**, Chair, Electricity Working Group, **MARIEN Alain**, Co-Chair, Future Policy Work Stream and **SAAJO Veli-Pekka**, Vice-Chair, Distribution Systems Working Group, 33rd EU Electricity Regulatory [Florence] Forum
Florence, 30-31 May 2018
- **BLANEY Garrett**
CEER President, Eurelectric's Power Summit
Ljubljana, 4 June 2018
- **EBRILL Andrew**, Secretary General, **FINGER Yvonne**, Co-Chair, Sustainable Development Work Stream and **GROEBEL Annegret**, Vice President, EU Sustainable Energy Week
Brussels, 7 June 2018
- **BONGART Daniel**
Member of CEER Distribution Systems Working Group, European Energy Forum dinner-debate
Brussels, 12 June 2018
- **KRUG Markus**
Co-chair of CEER Regulatory Gas Strategy Workstream, GIE Annual Conference 2018
Bucharest, 15 June 2018
- **SORGER Michael**
Co-chair of CEER Sustainable Development Workstream, USEA/USAID Conference on Electricity Markets Initiative for South-Eastern Europe
Podgorica, 17 July 2018

- **BLANEY Garrett**
CEER President, EPRI Summer Seminar
Toronto, 14 August 2018
- **BLANEY Garrett**
CEER President, EPRI Electrification Conference
Long Beach, 20-23 August 2018
- **SAAJO Veli-Pekka**
Vice-Chair, Distribution Systems Working Group,
EDSO for Smart Grids Policy Committee meeting
Brussels, 5 September 2018
- **BOS Remko**, Chair, Distribution Systems Working Group,
BURGESS Andrew, Vice-Chair, Distribution Systems Working
Group, **McCOY Natalie**, Vice-Chair, Customers and Retail
Markets Working Group and **VADASZ NILSSON Anne**, Chair,
Customers and Retail Markets Working Group,
10th EC Citizens' Energy Forum
Dublin, 20-21 September 2018
- **EBRILL Andrew**
CEER Secretary General, Global Wind Summit
Hamburg, 25 September 2018
- **SAAJO Veli-Pekka**
Vice-Chair, Distribution Systems Working Group,
KAPSARC Workshop
Brussels, 4 October 2018
- **ŠIK Martin**
CEER Vice President and Chair of the
CEER Legal Affairs Committee, FSR-BNetzA Forum
Berlin, 12 October 2018
- **KRUG Markus**
Co-Chair Regulatory Gas Strategy Workstream,
Madrid Forum
Madrid, 16-17 October 2018
- **ESSER Charles**
High-Level Administrator, Agder Energi/GEODE
Brussels, 24 October 2018
- **ESSER Charles**
High-Level Administrator, Energy Storage
Global Conference
Brussels, 25 October 2018
- **ALONSO Alejandro**
Customers and Retail Markets Working Group,
GEODE Autumn Seminar
Barcelona, 31 October 2018
- **GRØTTERUD Guro**
Customers and Retail Markets Working Group,
EPELBAUM, David, Dis-tribution System Working Group,
European Utility Week
Vienna, 6 November 2018
- **URBANTSCHITSCH Wolfgang**
CEER Vice President and Chair of the CEER
International Relations Group, SET-Plan conference
Vienna, 19 November 2018
- **EBRILL Andrew**
CEER Secretary General, Public Policy Exchange Conference
on Clean Energy for All Europeans
Brussels, 21 November 2018
- **SHORTALL Una**
CEER Deputy Secretary General, European Commission's
"Les Assises des Consommateurs" 2018 Consumer Summit
Brussels, 28 November 2018

APPENDIX IV

MEMBERSHIP





Want to find out more about the Council of European Energy Regulators?

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Council of European Energy Regulators (CEER)
Cours Saint-Michel 30a, box F
1040 Brussels
Belgium
Tel: + 32 2 788 73 30
Fax: + 32 2 788 73 50

www.ceer.eu
brussels@ceer.eu
twitter.com/CEERenergy