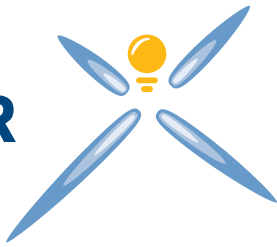


CEER

Council of European
Energy Regulators

A nighttime photograph of a cityscape, likely Brussels, with numerous buildings illuminated. A white network of dots and lines is overlaid on the image, connecting various points across the city. The overall color palette is dominated by blues and oranges.

Council of European Energy Regulators

ANNUAL REPORT 2017

The background of the cover is a photograph of the European Union flag, which consists of twelve yellow stars arranged in a circle on a blue field. The flag is flying from a tall, silver flagpole. The flagpole is positioned in the foreground, and the flag is partially visible. In the background, there is a modern building with a glass and metal facade. The sky is a clear, light blue. The overall image has a professional and official appearance.

2017 ANNUAL REPORT OF THE COUNCIL OF EUROPEAN ENERGY REGULATORS

This report highlights the activities of the Council of European Energy Regulators (CEER) for the period 1 January 2017 to 31 December 2017.



WHO IS CEER?

CEER is the voice of Europe's national energy regulatory authorities (NRAs) at European and global level.

CEER's 36 members and observers are the independent statutory national energy regulatory authorities from across Europe.

CEER is legally established as a not-for-profit association under Belgian law.

HOW IS CEER'S WORK RELEVANT?

Through CEER, national regulators cooperate at European level and speak with one voice globally.

CEER supports its NRA members/observers in their daily responsibilities, sharing experience and developing regulatory capacity and best practices. It does so by facilitating expert working group meetings, hosting workshops and events, supporting the development of regulatory papers, and through our in-house Training Academy.

In terms of policy, CEER actively promotes an investment friendly, harmonised regulatory environment and the consistent application of existing EU legislation. A key objective of CEER is to facilitate the creation of a single, competitive, efficient and sustainable Internal Energy Market that works in the public interest.

CEER's work in shaping the energy regulatory framework and policy for energy markets to thrive is important not only in its own right but also because energy plays a pivotal role in the growth, competitiveness and sustainability of the entire European economy.

Further information including policy documents, reports, infographics, brochures and videos can be found on our website at www.ceer.eu



TABLE OF CONTENTS

01	PRESIDENT'S STATEMENT	4
02	MONITORING AND BENCHMARKING	6
03	SHAPING THE CLEAN ENERGY LEGISLATION	8
04	EMPOWERING CONSUMERS	10
05	COLLABORATING TOGETHER – PEER TO PEER	12
06	BOOSTING REGULATORS' COMPETENCIES	13
07	PROMOTING BEST PRACTICE REGULATION ON THE GLOBAL STAGE	14
08	DELIVERING PUBLIC INTEREST OUTCOMES THROUGH STAKEHOLDER ENGAGEMENT	15
09	VALUING OUR PEOPLE	18
APPENDIX I	CEER 2017 DOCUMENTS	22
APPENDIX II	PRESS RELEASES 2017	23
APPENDIX III	CEER PRESENTATIONS AT EXTERNAL EVENTS	24
APPENDIX IV	MEMBERSHIP	26

PRESIDENT'S STATEMENT



My opening remarks are words of appreciation to my predecessor, Lord Mogg, for his untiring dedication as head of the European energy regulators for more than a decade, before I commenced the role last November.

We can look back on 2017 as a successful one for CEER which saw us welcome GNERC (Georgia) into our association, expand our activities and contribute to the development of effective regulation in Europe and around the world.

PEER-to-PEER initiatives

Dialogue and collaboration with regulators has always been an important element of our work. We launched two exciting new initiatives last year.

First, we signed a contract with the European Bank for Reconstruction and Development (EBRD) to provide peer-to-peer capacity building assistance abroad. It enables the vast expertise and experience of CEER's network of regulatory staff to be shared with international regulatory bodies, helping these countries improve their regulatory frameworks and implement energy market reforms. This in turn helps spread best practice energy regulation among markets that interact with Europe, to our mutual benefit.

Second, through our new Partnership for the Enforcement of European Rights (PEER), we are determined to strengthen much-needed cooperation with other sectoral authorities, such as consumer protection authorities, data protection authorities and other sectoral regulators at a European level. This will support our mutual understanding of the new opportunities and challenges (e.g. disruptive business models, cybersecurity, shared economy) and ensure consumers are protected as traditional markets are reinvented and become more intertwined.

Our first PEER workshop in 2017 on Bundled Products was an excellent start. It showed that the traditional sectoral responses are no longer sufficient to provide adequate protection and discussed the future of cross-cutting regulatory supervision. At the 2017 Citizens' Energy Forum, EU Commissioner Věra Jourová (Justice, Consumers and Gender Equality) paid tribute to CEER's efforts to enhance cross-sectoral engagement. Needless to say, I am particularly delighted to welcome you to Dublin for the 2018 Citizens' Energy Forum.

“CEER’s quest to engage regulators from other sectors, competition authorities, consumer bodies, ombudsmen and others through the PEER initiative is designed to protect consumers in an increasingly interlinked world.”

CEER contributes data and expertise to Europe’s Clean Energy agenda

In broadly welcoming the Commission’s ambitious “Clean Energy for all Europeans” legislative proposals, we jump started 2017 with a joint conference with ACER on the proposals. During the year, we deepened our analysis publishing a series of Clean Energy Regulatory White Papers across wholesale, network, consumer and governance issues, highlighting areas that could be improved upon. Our focus in this endeavour was to ensure that the green energy transition envisaged by the Clean Energy package is delivered effectively and efficiently for consumers.

Clearly, delivering on the Clean Energy legislative objectives will continue to be an important focus of our work in the coming years. CEER, as the European association of energy regulatory authorities, contributes to the EU law-making debate by providing fact-based reports and European-focused advice that serves energy consumers. Analysis and evidence are central to CEER, even if that means pointing to uncomfortable facts. Legislators can be confident of a positive and constructive contribution from CEER to developing a proportionate and effective regulatory framework in the public interest.

CEER’s commitment to being future-looking and European-focused

CEER has long had a reputation of being visionary in our thinking (e.g. the European Gas Target Model and CEER’s 2011 pilot project that in turn lead to the REMIT Regulation) as could be seen in 2017 when we developed a handbook for regulators to assess retail market functioning. CEER will continue to be visionary. In 2018, we will publish work on the future role of gas. More generally, I hope to reinvigorate our association with a renewed emphasis on fostering energy markets in Europe and empowering consumers in a changing energy system. Accordingly, one of the first tasks my colleagues and I have set ourselves is to develop a 3-year CEER strategy. This will guide the association’s policy objectives and work programme in the coming years, helping to shape the sector in a way that is beneficial for all consumers.

We will reflect on how to steer and regulate an energy sector undergoing significant change, from decarbonisation to new innovations such as customer-friendly digital energy services, or a mass roll-out of electric vehicles. These changes offer tremendous opportunities but also present serious challenges. We need to be agile as regulators in the face of such developments, facilitating and benefitting active consumers while protecting the more vulnerable in our society.

This is the challenge ahead of us and, together with our dedicated regulators and Secretariat, I intend to face it head-on. To this end, I very much look forward to close collaboration with consumer representatives, all energy sector actors and the EU Institutions in the time ahead.

Garrett Blaney, CEER President



MONITORING AND BENCHMARKING

In 2017 CEER gathered and analysed data on a range of European issues, providing a solid evidence base that informed energy debates and regulatory policy development.

HIGHLIGHTS

- Working with the Agency for the Cooperation of Energy Regulators (ACER), we analysed wholesale markets and customer empowerment, including our annual market monitoring exercise. When ACER's resources were constrained, CEER stepped in and did a separate in-depth analysis of retail markets beyond the traditional assessment of retail prices done in conjunction with ACER.
- We published a range of reports packed with data and analysis such as our report on electricity network (transmission and distribution) losses.
- CEER's 2017 report on renewable energy sources (RES) support schemes provided the country data on the amount of RES support, the type of support instrument and the expenditure (by technology) on RES support.
- Through internal workshops, we shared experiences on national monitoring practices.
- We reported on regulators' investigatory and sanctioning powers, to ascertain if they are sufficient to protect consumers.
- We reported on the regulatory aspects of conditions for investments in electricity and gas networks.



“Monitoring energy markets and intervening where there is manipulation is an important element of regulators’ work in protecting consumers.”

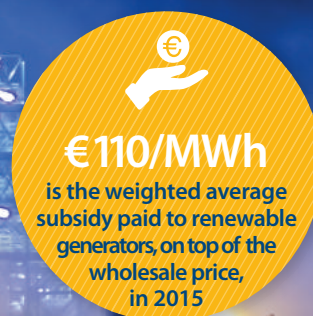
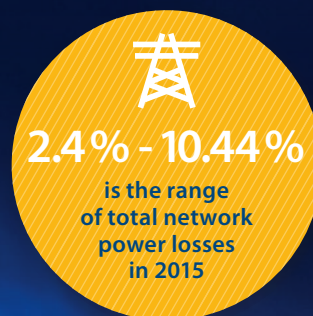
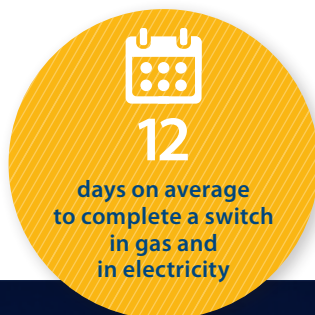
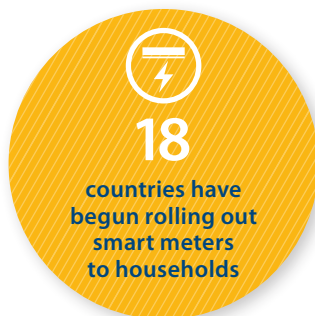
Annegret Groebel,
CEER Vice President

“Functioning energy markets and independent regulators deliver the best outcomes for consumers in the short and long run.”

Fernando Hernandez,
Chair of the CEER Electricity Working Group

WHAT'S COMING?

- We will update the 6th benchmarking report on the quality of energy supply.
- We will continue to closely monitor (in liaison with ACER) Europe's electricity and gas markets, producing both EU-wide and national country reports.
- We will continue to analyse the support schemes for renewables and energy efficiency across Europe, and report on network investment conditions.



SHAPING THE CLEAN ENERGY LEGISLATION



HIGHLIGHTS

- At our ACER-CEER conference in January, we presented before the architects of the Clean Energy proposals (Commissioners Šefčovič and Arias-Cañete) a paper outlining our initial reactions. We broadly welcomed the Commission's proposals, in particular the efforts to reinforce market principles and place customers at the heart of energy policy, and to integrate renewables into the market as part of the green transition.



ACER-CEER conference, January 2017.

“We emphasise principles-based regulation and caution against over-prescriptive rules that could stifle the market and innovation.”

Hélène Gassin,
CEER Vice President

“Appropriate, independent regulation underpins effective markets and builds consumer trust.”

Martin Šik,
CEER Vice President

- We published a series of 13 short Clean Energy Regulatory White Papers (some jointly with ACER) on wholesale, network, consumer and governance issues. These papers advised on concrete ways to further improve the proposed legislation to benefit consumers, and formed the basis of our Clean Energy advocacy activities with the EU Institutions.
- Our concrete deliverables on renewables, flexibility and distribution systems also reflect regulators’ collective forward thinking so that the evolving regulatory framework removes barriers and supports distributed resources, smart solutions and more active consumer engagement. For example, our guidelines on electricity distribution network tariffs will aid the future design of distribution tariffs.

WHAT’S AHEAD?

- Much effort will continue to focus on the development of an appropriate regulatory framework (in electricity and gas) that can empower and protect consumers across Europe.
- We will develop good practices on customer-driven smart technology development. We will also start work on the implementation of the new retail energy market design.
- CEER will report on new services and associated activities for Distribution System Operators (DSOs). We will draft guidelines on how to stimulate efficient flexibility use by DSOs and on incentives schemes.



EMPOWERING CONSUMERS

“A future-proofed regulatory framework that drives competition and innovation can empower consumers across Europe.”

Anne Vadasz Nilsson,
CEER Vice President



CEER has long advocated that putting consumers at the heart of the Energy Union is fundamental to the success of Europe's Internal Energy Market.

This is why we push (in our advocacy and in our practical work outputs) for well-functioning retail markets, competition and future-proofed regulation that removes market barriers and empowers consumers.

In 2017, as the European Institutions refined their proposals on Europe's electricity market, CEER inputted on what the market should look like and the role of consumers in it. We delivered on the consumer, retail market and distribution related priorities of our 2017 work programme which are intrinsically inter-linked to each other.



HIGHLIGHTS

- Three of CEER's Clean Energy Regulatory White Papers focused on consumer issues: Technology that Benefits Consumers (smart metering, dynamic prices); Consumer Empowerment (supplier switching, comparison tools, customer information and billing); and Renewable Self-Consumers and Energy Communities.
- CEER advocated for real improvements in the evolving Clean Energy legislation such as 24-hour supplier switching, better energy bills, and a regulatory framework that encourages new forms of energy consumption in a fair way.
- As part of our ongoing focus on retail market performance, we published a handbook for regulators on how to assess retail market functioning using a series of metrics.
- We updated and future-proofed our guidelines on retail comparison tools.
- We inputted to various European Commission consultations including on the issue of cybersecurity where we advised on how to improve the proposals, and on solidarity measures to safeguard security of gas supply.
- We analysed barriers on LNG markets (which was presented at the 2017 Madrid Forum), and separately on gas storage development and innovation.

WHAT'S AHEAD?

- Consumers, cyber-security, distribution and enhancing retail and wholesale market competition will continue to be priorities.
- Following consultation and pilot-testing (by regulators), a roadmap to 2025 on well-functioning energy markets will be published.
- We will publish a report on the future role of gas.
- We will follow-up on EU legislative proposal issues such as the Gas Directive Amendment.
- We will build on our work on removing barriers to LNG.
- We will explore self-consumers and energy communities in more depth.
- We will continue our solid engagement with the EU Institutions and consumer representative bodies so as to help consumers play a key role in energy markets.



“The future role of gas, its contribution to security of supply and decarbonisation are topics that CEER will continue to explore.”

Clara Poletti,
Chair of the CEER Gas Working Group

COLLABORATING TOGETHER – PEER TO PEER



Partnership for the Enforcement of European Rights (PEER)

In the context of technological developments that are disrupting the traditional market sectoral approach on which regulatory supervision is based, CEER showed leadership in launching the Partnership for the Enforcement of European Rights (PEER) initiative.

PEER aims to provide consistent consumer rights solutions in complex markets through enhanced regulatory cooperation, at EU level, across different public authorities responsible for enforcing consumer rights.

PEER events and the online PEER platform (hosted by CEER) facilitate knowledge sharing and collaboration.

HIGHLIGHTS

- The European Commission and several EU agencies (e.g. ACER and ENISA) as well as the European Consumer Organisation (BEUC) and the Network of Energy Ombudsmen and ADR bodies (NEON) support PEER.
- The PEER event on bundled products deepened the collective understanding of regulators from different sectors of the opportunities and risks of bundled products, where the jurisdiction of regulators is less clear and cooperation becomes more important.

WHAT'S AHEAD?

- PEER will be a key part of CEER's forward looking 3-year strategy. We will continue to raise awareness

on the need for more cooperation between authorities at EU and national level.

- We will organise PEER events on cross-cutting issues (e.g. cybersecurity) to enhance our shared learning on trends and challenges that every regulator should know about.
- We will continue to build the PEER online platform as a resource centre where interested parties can access information, share their own experiences and collaborate on good practices.
- On bundled products, we will develop guiding principles and promote widespread good practices in consumers' interests.
- Cybersecurity is one area where increased cross-authority collaboration is needed. These efforts are underway.

“Cross-agency collaboration on issues such as the Internet of Things, data privacy, Alternative Dispute Resolution (ADR) and cybersecurity is essential to deepen our collective understanding of cross-sectoral issues and better protect customers in fast-moving markets.”

Cristina Portugal,
PEER Ambassador

“Sectoral regulators and public authorities with consumer responsibilities are invited to join our growing PEER community who are committed to improving together the enforcement of European consumers' rights.”

Remko Bos,
PEER Ambassador

BOOSTING REGULATORS' COMPETENCIES



CEER's Training Academy trains the staff of energy regulatory authorities on the day-to-day work of being an energy regulator in Europe. Our training courses are designed by regulators, for regulators. CEER has always been supportive of the development of regulatory staff both inside and outside of Europe. For the past 5 years, CEER has led the Women in Energy (WIE) initiative of the International Confederation of Energy Regulators (ICER). This ICER WIE initiative provides a support structure (e.g. a global collaborative network, training webinars and mentoring programme) to help women in energy NRAs achieve their potential, advancing further and faster in their careers.

HIGHLIGHTS

- What's new in 2017 is that CEER has partnered with the European Bank for Reconstruction and Development (EBRD) to provide capacity-building to regulators from non-EU countries. Missions under this partnership begin in 2018.
- CEER's training courses attract wide participation and are constantly highly rated. In response to the demand for our specialist knowledge, we also welcomed some participants from the European Commission and other authorities on a case-by-case basis to join some of our courses.
- Our 2017 training topics ranged from the fundamentals of energy regulation through to specialist areas such as network incentive regulation and cross-cutting topics such as cybersecurity. New in 2017

were courses on wholesale market trading (organised jointly with the European Federation of Energy Traders – EFET) and on regulatory impact assessments.

WHAT'S AHEAD?

- CEER will continue to offer a full programme of training courses, adding new topics on emerging issues that are of high priority for energy regulators.
- Whilst our main target remains to meet the training needs of our own members and observers, we will support the capacity building and training of non-EU regulators keen to learn about European regulators' experiences of implementing EU energy laws and the evolution of our markets and regulatory framework.

CEER TRAINING ACADEMY



11 training courses
124 lecturers



191 regulatory staff trained from
31 countries



12
CEER mentors to female mentees

“CEER's regulators are keen to share knowledge, skills and experience both internally and with regulators elsewhere, helping to deliver markets which work for consumers.”

Andrew Ebrill,
CEER Secretary General

PROMOTING BEST PRACTICE REGULATION ON THE GLOBAL STAGE



CEER represents the voice of Europe's energy regulators. CEER has a long history of cooperation with our neighbours, the regulators from the Energy Community, ERRA, MEDREG and the 6 countries of the Eastern Partnership, in support of Europe's external policy objectives. We regularly have bilateral meetings with fellow regulators from across America, and actively participate in the work in the International Confederation of Energy Regulation (ICER).

HIGHLIGHTS

- In April, we held a joint event with ARIAE (the Ibero-American association of regulators) in Panama.
- In Virginia (USA), we had our annual EU-US Energy Regulators Roundtable (exclusively for regulators). This was followed by our first ever open CEER-NARUC international conference.
- In May, we co-hosted with the European Commission the 6th workshop of the Eastern Partnership Energy Regulatory Bodies in Kiev.
- During 2017 we continued our dialogue with the Energy Charter, the IEA and the regional association of regulators.
- We welcomed a delegation from the African Union Commission to exchange experiences.

WHAT'S AHEAD?

- CEER will continue to promote the sharing of experience and good practice through bilateral exchanges with countries of the Energy Community, ERRA and MEDREG.
- CEER will provide speakers and trainers for the 7th World Forum on Energy Regulation in March 2018 in Mexico.
- We plan to have the 7th workshop of the Eastern Partnership Energy Regulatory Bodies in 2018.
- CEER will continue to be actively involved in ICER, and lead ICER's Women in Energy work.
- In partnership with the European Bank for Reconstruction and Development (EBRD), in 2018, our regulators will provide peer-to-peer support to regulators from third countries through onsite capacity-building missions.
- CEER stands ready, with a sponsor's support, to share further our regulatory expertise with peers internationally through training and technical assistance projects.



“CEER takes pride in actively developing and promoting the spread of best practice energy regulation worldwide.”

Marie-Pierre Fauconnier,
CEER Vice President



DELIVERING PUBLIC INTEREST OUTCOMES THROUGH STAKEHOLDER ENGAGEMENT



Mr Jerzy Buzek, European Parliament's ITRE Chair and Director General for Energy, Dominique Ristori. Video highlights of the event broadened the reach of the discussion.



CEER is committed to wide stakeholder engagement so as to gather expert views to inform our policy advice. Rolling calendars posted on our website show upcoming events and public consultations. Some events are broadcast live, and for some we post video highlights.

23-24 January 2017

ACER-CEER conference "Towards a Future Proofed Energy Market Design"

The European Energy Regulators (ACER-CEER) kick-started 2017 with a conference where they presented their initial reactions to the European Commission's Clean Energy for All Europeans proposals. Distinguished speakers included European Commission Vice President Šefčovič, Climate Action and Energy Commissioner Arias Cañete,

17 February 2017

CEER Workshop on barriers for gas storage product development

CEER surveyed Storage System Operators (SSOs) and other market participants to provide an evidence base to inform the debate on gas storage in Europe. At this workshop, CEER presented its preliminary findings and gathered additional information from participants, in particular storage users, to finalise the CEER report on barriers to gas storage.

19 April 2017

CEER Public Hearing on Incentives Schemes for DSOs

During the public consultation period of CEER's draft advice on incentive schemes for DSOs, CEER organised a public hearing in order to collect feedback.

20 April 2017

CEER-ARIAE Roundtable

Since 2007, European and Iberoamerican energy regulators have held biannual meetings to exchange views and discussion topics of common interest. The key topics of the 6th meeting, held in Panama, were renewables, the promotion of integrated regional energy markets and infrastructure cooperation, consumers, and regulatory governance and oversight.



26 April 2017

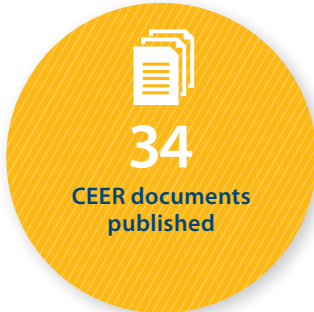
EU-US Energy Regulators Roundtable

The key themes of the 13th EU-US roundtable, in Virginia (USA), were regulatory independence, flexibility, demand response and the future role of natural gas.

26 April 2017

International Forum

CEER and NARUC held their inaugural International Forum in Arlington, Virginia on 27 April 2017. The event attracted energy experts from academia,



industry, international organisations and regulatory authorities from across 20 countries. The key themes discussed were LNG; cybersecurity; the growing role of renewables and distributed generation; and technology and innovation that benefits consumers.



18 September 2017

CEER 2017 Annual Conference

Powering towards clean energy in Europe was the theme of our 2017 Annual Conference. Consumers, market design and distribution systems issues were discussed and debated.



02 October 2017

CEER's PEER Workshop on Bundled Products

Case studies and practical examples of guidelines to industry for bundled products were shared and published at this first event of the Partnership for the Enforcement of European Rights (PEER). The event (for sectoral regulators and consumer law enforcers) attracted more than 30 attendees from telecoms, energy and multi-sectoral regulators, ombudsmen (NEON), the European Commission (DG JUST and DG ENER), consumer bodies (BEUC) and consumer protection authorities.

24 October 2017

ACER-CEER Market Monitoring Report launch event

CEER and ACER held an event to launch the key findings of their joint annual report on monitoring the internal electricity and natural gas markets.

CEER has, once again, met the minimum 20% female speaker target, set by the International Confederation of Energy Regulators (ICER), for our 2017 events.

16-17 May 2017

CEER-European Commission Eastern Partnership Regulatory Bodies Workshop

CEER hosted jointly with the European Commission the 6th Eastern Partnership workshop of energy regulatory bodies, in Kiev, Ukraine. Regulators shared best practices on quality of supply regulation. CEER presented the results of our detailed 2016 benchmarking report on quality of supply.

21 June 2017

Sustainable Energy Week event: Engaged Customers Driving the Energy Transition

During EU Sustainable Energy Week 2017, CEER organised an event on the new EU energy consumer rights under the Clean Energy proposals.

27 November 2017

CEER 2017 Customer Conference

Empowering self-consumers and local energy communities was the focus of CEER's Customer Conference, highlighting the important role of informed and active consumers in the clean energy transition.



VALUING OUR PEOPLE

THE CEER BOARD

The **CEER Board** comprises a President and 5 Vice Presidents. CEER elected a new President and Board in November 2017. Ms Fauconnier and Ms Groebel were re-elected as Vice Presidents. The Board members have a 2.5 year term of office, starting from November 2017.

CEER President



Garrett Blaney

CEER Vice Presidents



Marie-Pierre Fauconnier
(CREG, Belgium)



H el ene Gassin
(CRE, France)



Annegret Groebel
(BNetzA, Germany)



Martin  sik
(ERU, Czech Republic)



Anne Vadasz Nilsson
(EI, Sweden)

THE GENERAL ASSEMBLY

The **General Assembly**, which met 9 times in 2017, is made up of the heads of the national energy regulatory authorities.



THE CEER SECRETARIAT

Mr Andrew Ebrill, CEER's Secretary General, heads up the Brussels-based Secretariat which works to support CEER's regulators and Europe's energy consumers.



THE CEER TRAINING ADVISORY BOARD

Our Training Academy benefits from the active contribution of an advisory board, comprising academics, energy sector professionals, and former regulators who have broadened the external base of knowledge for our courses. We thank our lecturers and Training Board members.



Asta Sihvonen-Punkka
(Fingrid)



Michael Thomadakis
(Grant Thornton)



Peter Styles
(EFET)



Prof. Tomás Gómez
(Pontificia Comillas
University)



Prof. Monica Giulietti
(University
of Loughborough)



Jorge Vasconcelos
(Technical University of Lisbon)



Margot Loudon
(Eurogas)



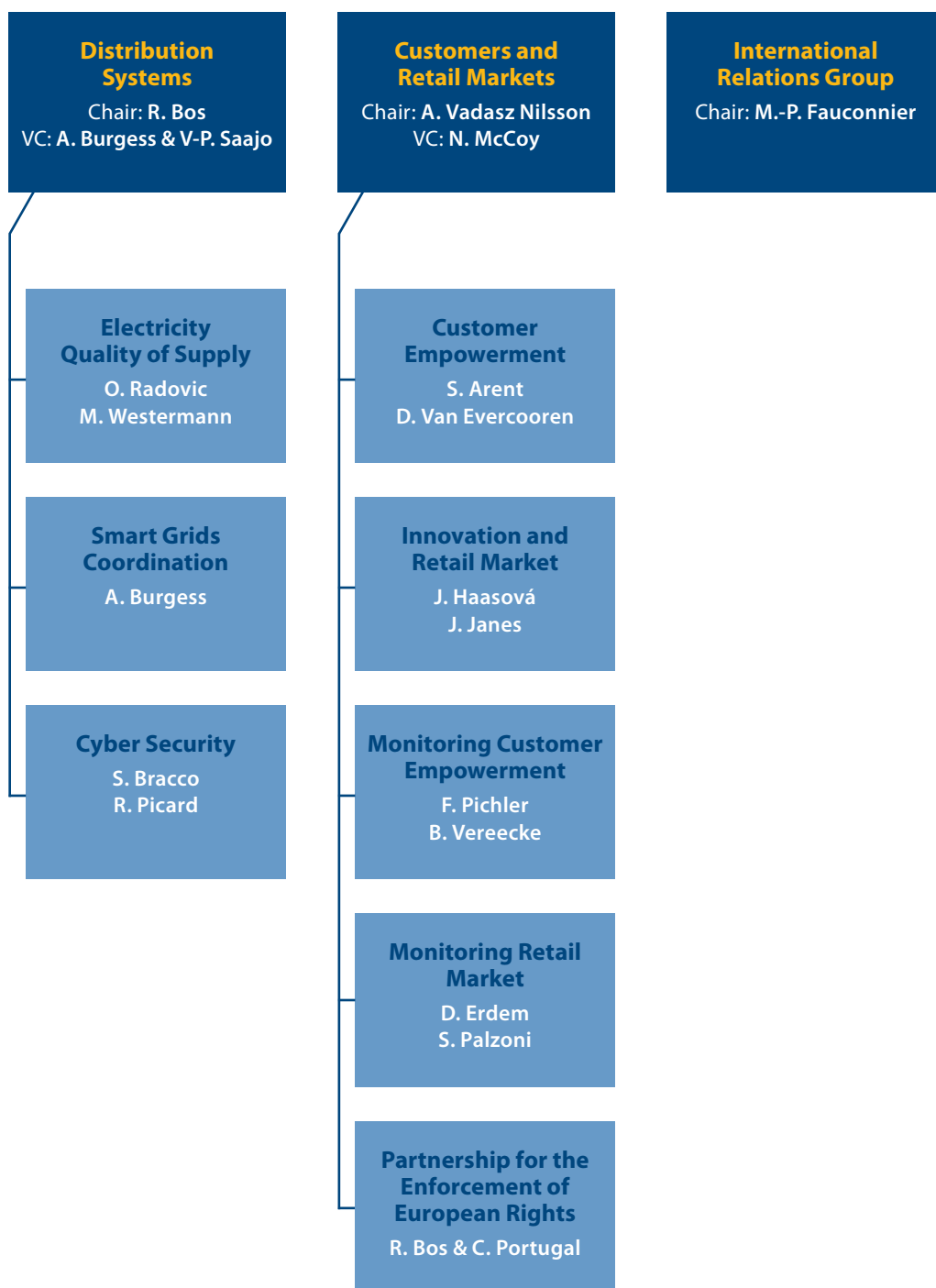
Heinz Hilbrecht

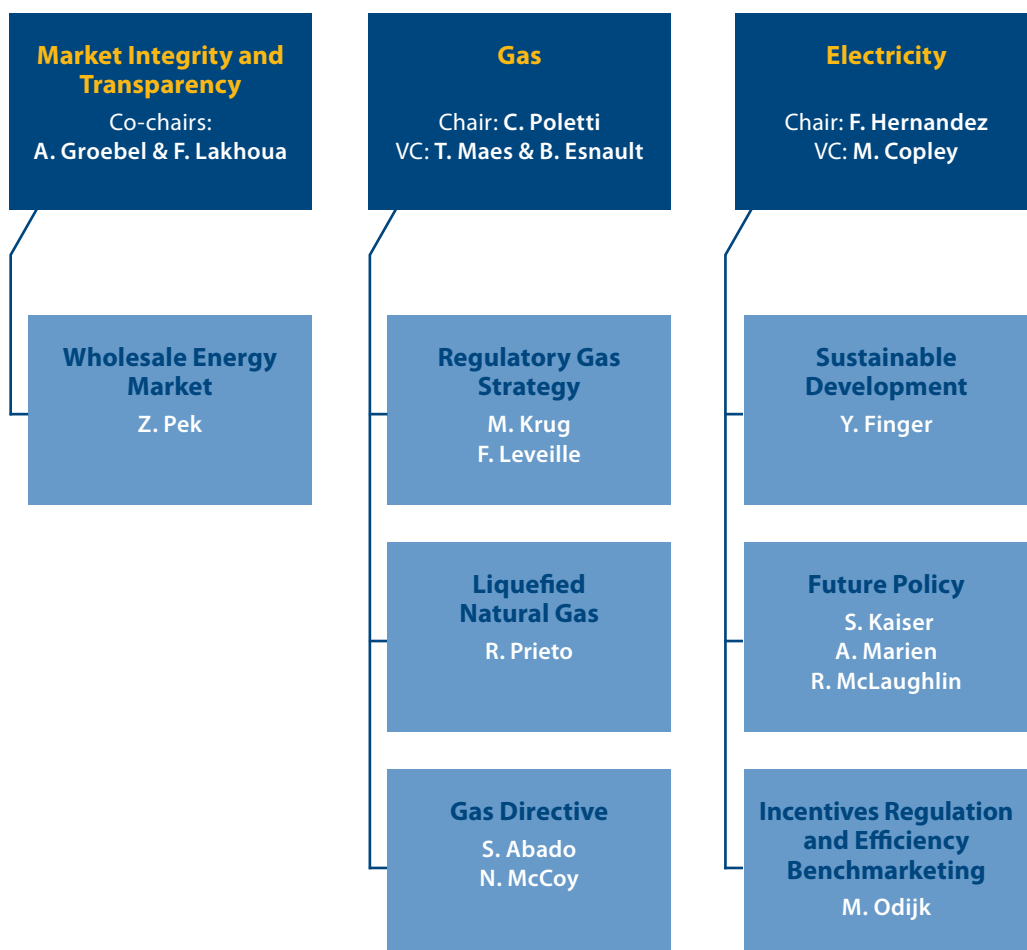


Richard Cowart
(RAP)

CEER WORKING GROUP AND WORK STREAM CHAIRS

There was internal organisational re-structuring in 2017. CEER Working Groups and Work Streams are chaired by NRA staff from across Europe. We thank them for leading these groups and enabling our collective work to develop.





European Policy Unit
Co-chairs:
K. Firlova
N. Horstmann

Legal Affairs Committee
Chair: M. Šik
VC: N. Horstmann

Work Programme Drafting Committee
Chair:
A. Doennem

Regulatory Benchmarking
Chair:
K. Ledermann-Tappeiner

APPENDIX I

CEER 2017 DOCUMENTS

CROSS-SECTORAL

- CEER Work Programme 2017
05 January 2017
- European Energy Regulators' Overview Paper – initial ACER-CEER reactions to European Commission's Clean Energy proposals
23 January 2017
- CEER Report on Investment Conditions in European Countries
24 January 2017
- NRAs Sanctioning and Investigating Powers
09 October 2017
- CEER note on Codes of Conduct
19 October 2017
- The Cybersecurity Act in the Energy Context
08 December 2017

ELECTRICITY

- CEER Guidelines of Good Practice on Electricity Distribution Network Tariffs
23 January 2017
- Guidelines of Good Practice for Flexibility Use at Distribution Level
14 March 2017
- CEER Status Review on RES Support Schemes
11 April 2017
- CEER Report on Power Losses
18 October 2017

GAS

- CEER Report on Barriers for Gas Storage Product Development
28 April 2017
- CEER Solidarity Guidance Note
11 September 2017
- Removing LNG Barriers on Gas Markets
01 December 2017

CUSTOMERS AND RETAIL MARKETS

- CEER 2017 Handbook for National Energy Regulators – How to assess retail market functioning, with accompanying pilots
24 January 2017
- Public Consultation – Evaluation of Responses: CEER Draft Handbook on Harmonised Definitions of Retail Market Metrics
24 January 2017
- CEER Retail Market Monitoring Report
21 November 2017
- Guidelines of Good Practice on Comparison Tools in the New Energy Market Design – Updated Recommendations
20 December 2017
- Public Consultation – Evaluation of Responses: Guidelines of Good Practice on Comparison Tools in the New Energy Market Design
20 December 2017

CLEAN ENERGY WHITE PAPERS

ACER/CEER REGULATORY WHITE PAPERS

- Renewables in the Wholesale Market
11 May 2017
- The Role of the DSOs
15 May 2017
- Facilitating flexibility
22 May 2017
- Efficient Wholesale Price Formation
30 May 2017

CEER REGULATORY WHITE PAPERS

- Distribution and Transmission Network Tariffs and Incentives
11 May 2017
- Technology that Benefits Consumers
26 May 2017
- Consumer Empowerment
30 May 2017
- Efficient System Operation
16 June 2017
- The Independence of National Regulatory Authorities
30 June 2017
- Infrastructure
17 July 2017
- System Adequacy & Capacity Remuneration Mechanisms
20 July 2017
- Renewable Self-Consumers and Energy Communities
27 July 2017
- Regional Regulatory Oversight
24 October 2017

APPENDIX II

PRESS RELEASES 2017

PRESS RELEASES

- Commission's Clean Energy proposals: Regulators call for flexible regulation and effective regulatory oversight (PR-17-01)
23 January 2017
- Regulators count up the high cost of renewable supports in Europe (PR-17-02)
11 April 2017
- Regulators call for priority dispatch of existing Renewables to be removed (PR-17-03)
8 May 2017
- CEER welcomes the Georgian Energy Regulator (GNERC) (PR-17-04)
30 June 2017
- Energy regulators call on EU law-makers to shape the right regulatory framework for Self-Consumers and Local Energy Communities (PR-17-05)
19 September 2017
- Garrett Blaney is elected President of the Council of European Energy Regulators (CEER) (PR-17-06)
20 September 2017
- CEER's power losses report advocates incentives for network operators to reduce network losses (PR-17-07)
18 October 2017
- CEER elects its Vice Presidents (PR-17-08)
19 October 2017
- Households and businesses benefit from falling EU energy prices (PR-17-09)
24 October 2017
- Europe's energy markets are delivering benefits for households, but more progress is needed (PR-17-10)
28 November 2017

BROCHURES



APPENDIX III

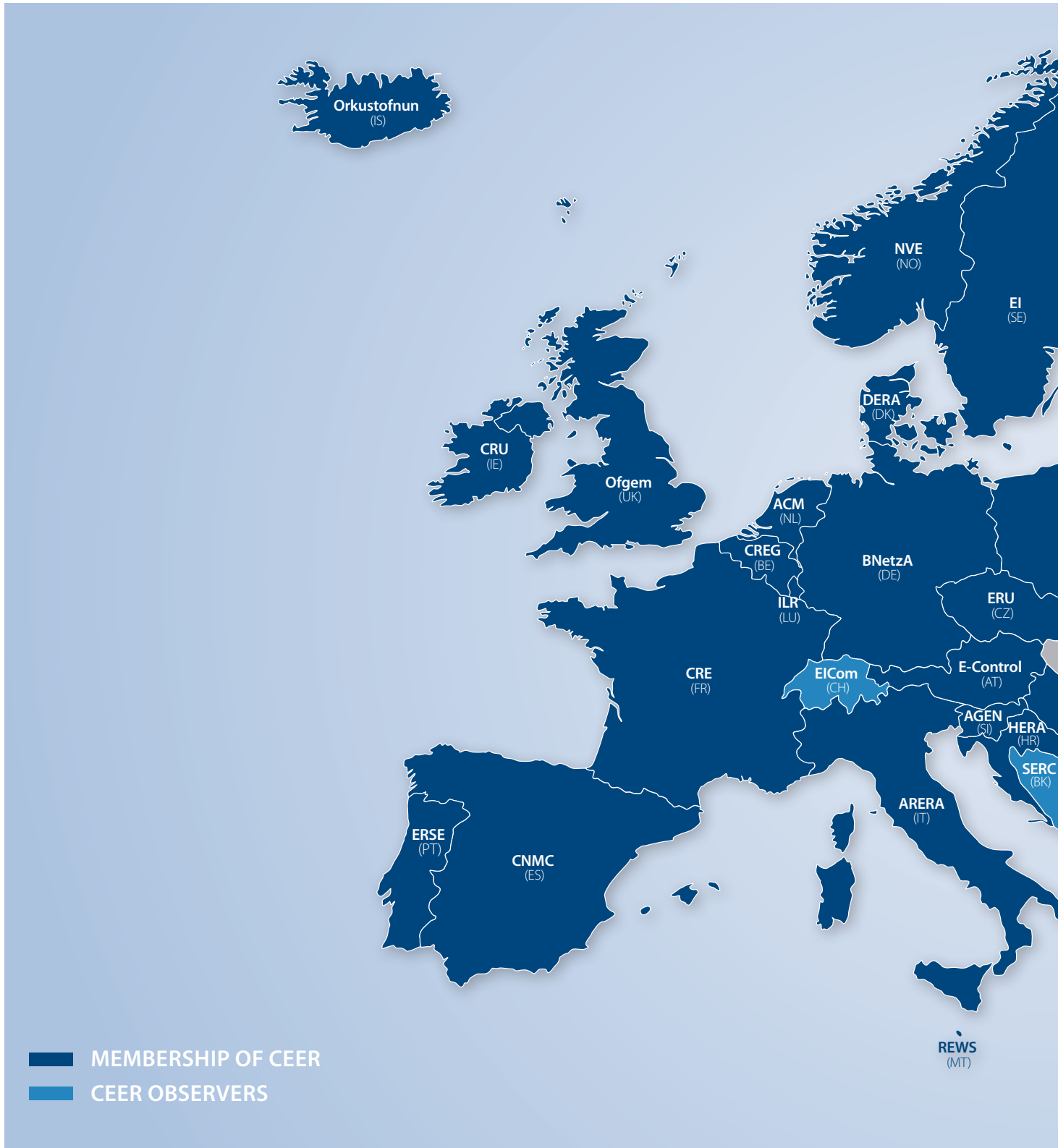
CEER PRESENTATIONS AT EXTERNAL EVENTS

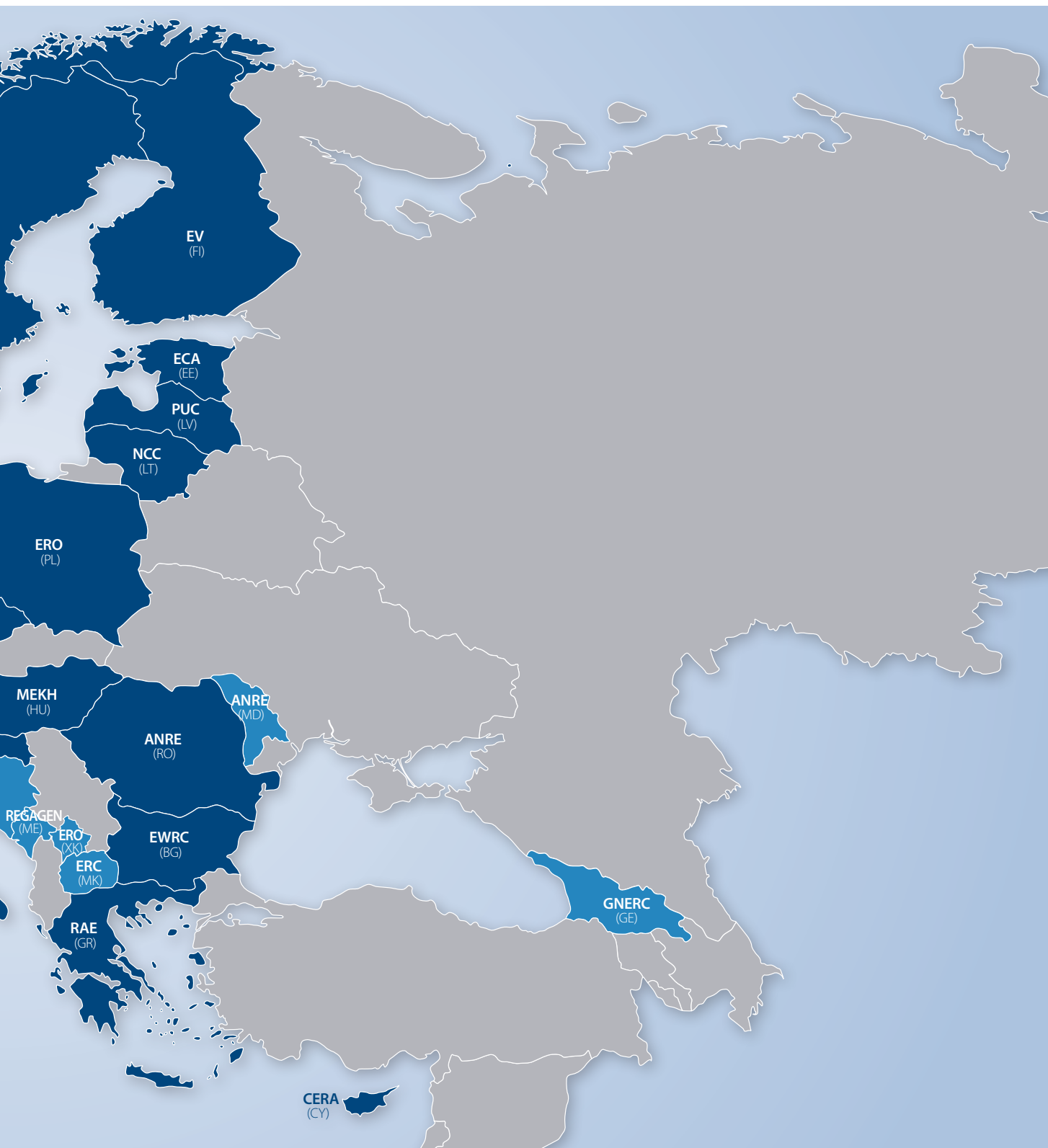
- **JANES Julien**
Co-chair of the CEER Retail Market Functioning Task Force,
EEF dinner-debate
Strasbourg, 17 January 2017
- **TERMINI Valeria**
CEER Vice-President,
EEF dinner-debate
Strasbourg, 24 January 2017
- **EBRILL Andrew**
CEER Secretary General,
The engagement of Citizens in Sustainable Energy
European Parliament
Brussels, 01 February 2017
- **DE SUZZONI Patricia**
Chair of the CEER Customers and Retail Markets Working Group,
EUI workshop "Challenges for EU regulators in the age
of decarbonisation and digitalization"
Florence, 02 February 2017
- **JUREKOVIĆ Tomislav**
CEER Vice President and Co-chair of the CEER Gas Working Group,
Workshop on EU Energy Independence, Security of Supply
and Diversification of Sources
Brussels, 06 February 2017
- **EBRILL Andrew**
CEER Secretary General,
Winter Package Symposium, Regulatory Assistance Project
Brussels, 01 March 2017
- **JANES Julien**
Co-chair of the CEER Retail Market Functioning Task Force,
BEUC conference "Clean Energy for all Europeans –
What's hot and what's not for consumers?"
Brussels, 09 March 2017
- **EBRILL Andrew**
CEER Secretary General,
Stakeholder Topical Event for the H2020 SET-Nav Project
Brussels, 24 March 2017
- **EBRILL Andrew**
CEER Secretary General,
Student seminar on EU energy policy
Brussels, 30 March 2017
- **EBRILL Andrew**
CEER Secretary General,
EEF dinner-debate
Strasbourg, 04 April 2017
- **GROEBEL Annegret**
CEER Vice President and Chair of the MIT Group,
10th Prague European Energy Forum 2017
Prague, 13 April 2017
- **LEDERMANN-TAPPEINER Katharina**
Chair of the CEER Regulatory Benchmarking workstream,
8th meeting of the OECD's Network of Economic Regulators
Paris, 24 April 2017
- **SAAJO Veli-Pekka**
Member of the Distribution Systems Working Group,
Story Advisory Board meeting
Leuven, 28 April 2017
- **MAES Tom**
Vice Chair of the CEER Gas Working Group,
Flame Conference, EU Network Code on
Harmonized Gas Transmission Tariff Structures –
Joining forces on implementation
Amsterdam, 9 May 2017
- **SAAJO Veli-Pekka**
Member of the CEER Distribution Systems Working Group,
Energy Storage World Forum
Berlin, 9 May 2017
- **EBRILL Andrew**
CEER Secretary General,
Smart Regulation for European Energy Consumers,
Eurelectric conference
Brussels, 10 May 2017
- **BLANEY Garrett**
Co-chair of the CEER Distribution Systems Working Group,
GEODE Spring Seminar
Brussels, 11 May 2017
- **MAES Tom**
Vice Chair of the CEER Gas Working Group,
FSR workshop, "The end of the long-term contracts era:
which consequences for the EU gas market?"
Florence, 19 May 2017

- **FAUCONNIER Marie-Pierre**
CEER Vice President and Chair of the International Relations Group,
European Parliament's workshop on
"The potential of electricity demand response"
Brussels, 30 May 2017
- **KARAKATSANI Nektaria**
Member of the CEER Electricity Working Group,
2nd Central and South East Europe Energy Policy Forum
Budapest, 30 May 2017
- **VAN HAUWERMEIREN Geert**
Member of the CEER International Relations Group,
Energy Charter Strategy Group meeting on
"European Independent Energy Regulation"
Brussels, 07 June 2017
- **EBRILL Andrew**
CEER Secretary General,
EASAC launch event: Valuing dedicated storage
in electricity grids
Brussels, 19 June 2017
- **BOS Remko**
CEER Vice President,
EUSEW: Digitalisation In Energy
Brussels, 21 June 2017
- **ARENT Stefan**
Co-Chair of the CEER Customer Empowerment Task Force,
4th Australasian Emissions Reduction Summit
Melbourne, 11-14 September 2017
- **EBRILL Andrew**
CEER Secretary General,
Euroelectric DSO Committee meeting
Brussels, 14 September 2017
- **JAMME Dominique**
Senior Advisor to the President CRE France,
EU-China cooperation on energy – workshop
Beijing, 19-20 September
- **ŠŅUKA Rota**
Commissioner of PUC Latvia,
EU-China cooperation on energy – workshop
Beijing, 19-20 September
- **EBRILL Andrew**
CEER Secretary General,
ELG 5th Energy event
Warsaw, 21 September
- **FAUCONNIER Marie-Pierre**
CEER Vice President and Chair of the International Relations Group,
The role of National Regulatory Authorities on the
EU Energy Market after 2020, European Parliament
Brussels, 27 September 2017
- **MAES Tom**
Vice Chair CEER Gas Working Group,
Athens Conference on European Energy Law
Athens, 29 September 2017
- **EBRILL Andrew**
CEER Secretary General,
EMART Energy conference
Amsterdam, 5 October 2017
- **SAAJO Veli-Pekka**
Vice Chair of the Distribution Systems Working Group,
Advisory Board meeting and 1st GRIDSOL Workshop
Madrid, 5 October 2017
- **EBRILL Andrew**
CEER Secretary General,
CEDEC Annual Congress
Brussels, 10 October 2017
- **EBRILL Andrew**
CEER Secretary General,
EPRI international workshop on the environmental aspects
of grid and infrastructure
Brussels, 11 October 2017
- **GROEBEL Annegret**
CEER Vice President and Chair of the MIT Group,
Electricity Security Coordination 2017 (EISec 2017)
Münich, 17 October 2017
- **MAES Tom**
Vice Chair of the CEER Gas Working Group,
European Gas Regulatory Forum
Madrid, 19 October 2017
- **ROCIO Prieto**
Co-chair of the CEER LNG Task Force,
European Gas Regulatory Forum
Madrid, 19 October 2017
- **KRUG Markus**
Co-chair of the CEER Regulatory Gas Strategy Task Force,
European Gas Regulatory Forum
Madrid, 19 October 2017
- **FREEMAN Ed**
Co-chair of CEER Gas Storage Task Force,
European Gas Regulatory Forum
Madrid, 19 October 2017
- **BLANEY Garrett**
CEER President,
ENTSO-E Conference
Brussels, 05 December 2017
- **MAES Tom**
Vice Chair of the CEER Gas Working Group,
ENTSOG mini-conference on gas market design
Brussels, 14 December 2017

APPENDIX IV

MEMBERSHIP







WANT TO FIND OUT MORE ABOUT THE COUNCIL OF EUROPEAN ENERGY REGULATORS?

Our public documents are freely available for download from our website at www.ceer.eu or can be obtained directly from the CEER Secretariat.

We also produce tailored communications material such as press releases and non-technical fact sheets and Citizen Q&A memos in an effort to better communicate with a wider audience.

Each month we dispatch a free electronic newsletter, *CEER News*, directly to the e-mail inbox of interested subscribers.

Photo credits: © istockphoto, © shutterstock
© Council of European Energy Regulators, 2017
Source fact quotes: CEER database, CEER and ACER reports



Council of European Energy Regulators (CEER)
Cours Saint-Michel 30a, box F
1040 Brussels
Belgium
Tel: + 32 2 788 73 30
Fax: + 32 2 788 73 50

www.ceer.eu
brussels@ceer.eu
twitter.com/CEERenergy