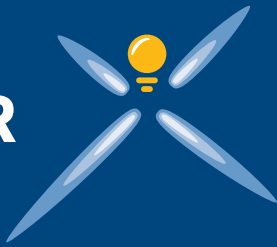


**CEER**

Council of European  
Energy Regulators



# 2019 Annual Report of the Council of European Energy Regulators

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This report provides highlights of the activities of the Council of European Energy Regulators (CEER) for the period 1 January to 31 December 2019.



# 2019 ANNUAL REPORT OF THE COUNCIL OF EUROPEAN ENERGY REGULATORS

## Who is CEER?

CEER is the voice of Europe's national energy regulatory authorities (NRAs) at European and global level.

CEER's 39 Members and Observers are the independent statutory national energy regulatory authorities from across Europe.

CEER is legally established as a not-for-profit association under Belgian law.

## How is CEER's work relevant?

Through CEER, national regulators cooperate at EU level and speak with one voice globally.

CEER supports its NRA Members/Observers in their daily responsibilities, sharing experience and developing regulatory capacity and best practices. It does so by facilitating expert working group meetings, hosting workshops and events, supporting the development of regulatory papers, and through our in-house Training Academy.

In terms of policy, CEER actively promotes an investment friendly, harmonised regulatory environment and the consistent application of existing EU legislation. A key objective of CEER is to facilitate the creation of a single, competitive, efficient and sustainable Internal Energy Market that works in the public interest.

CEER's work in shaping the energy regulatory framework and policy for energy markets to thrive is important not only in its own right but also because energy plays a pivotal role in the growth, competitiveness and sustainability of the entire European economy.

Further information including policy documents, reports, infographics, brochures and videos can be found on our website [www.ceer.eu](http://www.ceer.eu)



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# 02

## PRESIDENT'S STATEMENT

### Implementing CEER's 3D Strategy

Since taking on the role of CEER President, in January 2019, my focus is crystal clear. I am determined to bring leadership to our association of energy regulators based around a defined strategy that meets the challenges facing Europe's energy sector. That strategy is CEER's "3D strategy".

CEER's 3D strategy is centred around 3Ds:

- Digitalisation in the consumer interest
- Decarbonisation at least cost and
- Dynamic regulation

It is a 3-year strategy for the period 2019-2021. We have had a fantastic start to implementing this strategy in its first year. One such example is our work on how dynamic regulation enables digitisation of the energy sector.

### Excellence

As regulators facilitating the energy transition, we need to be excellent. Through the CEER Training Academy, we continue to train regulators within and beyond Europe on the intrinsic details of being an independent energy regulator. For this first time, in 2019, this extended to a collaboration with the Regional Association of Energy Regulators for Eastern and Southern Africa (RAERESA). I thank our Training Advisory Board and the organisations and individuals that collaborate with us to help us deliver high quality courses.

The strong support for our work is evidenced in the responses to our CEER public consultations on our future work programme and digitalisation report, and to the respective gas consultations of CEER and of the Agency for the Cooperation of Energy Regulators (ACER).

### Working in partnership

Working closely with ACER, a key highlight in 2019 was our joint "Bridge Beyond 2025" paper which sets out our forward-looking proposals to support the decarbonisation of Europe's energy sector and to optimise the benefits of sector coupling. I am also proud of CEER's efforts to look beyond our energy world and work with regulators and public sector enforcers from different sectors in consumers' interests. A key achievement of our work under the Partnership for the Enforcement of European Rights (PEER) framework was the CEER Bundled Products Guide. I thank BEREK (telecoms regulators), BEUC (European consumer organisation), NEON (energy ombudsmen) and others for declaring their support for this guide.

My hope is that, when my Presidency ends in July 2021, I will look back with pride on steering the delivery of our 3D strategy. This will be a joint effort involving the active participation of CEER's 30 Members and 9 Observers. I thank my fellow General Assembly members, the working group and workstream chairs and experts, and our efficient Secretariat who serve CEER so well. I welcome 3 new Vice Presidents -



*“What matters is that regulators identify and work on the right topics and that stakeholders value and input to our initiatives.”*

Rolands Irklis (PUC/Latvia), Koen Locquet (CREG/Belgium) and Wolfgang Urbantschitsch (E-Control/Austria) – to the Board and our new Secretary General, Charles Esser. I am also very pleased that ERE, the national regulatory authority (NRA) of Albania, has joined CEER as an Observer and that RONI, the Slovakian NRA, has re-joined as a Member.

I am committed to working with the many energy actors, consumer body representatives and EU policy makers as we embark together on the exciting journey of Europe’s energy transition to which energy regulators have a lot to contribute. CEER will continue to be active in supporting the European Institutions to further develop and implement measures to enhance Europe’s Internal Energy Market, bringing benefits from a consumer, economic and sustainability perspective.

**Annegret Groebel,**  
CEER President



# 02

## CONSUMERS AT THE HEART OF CEER'S 3D STRATEGY

Whereas 2018 was about formulating CEER's 3D strategy, 2019 was the first year of implementing it through our annual work programme. CEER's 3D strategy is built around 3Ds:

**3D** **D**IGITALISATION (D1)  
**D**ECARBONISATION AT LEAST COST (D2)  
**D**YNAMIC REGULATION (D3)

Our key achievements as set out in this report are broadly structured around the "3Ds". It is fair to say that clear-cut categorisation according to each "D" was not always possible, neither in our work programme nor in this activity report, and items can overlap. One such example is our work on how dynamic regulation enables digitalisation of the energy sector, which obviously covers both D1 and D3. Importantly, the focus was not on digitalisation per se but rather on digitalisation that benefits consumers. Indeed, consumers are at the very core of our 3D Strategy.





## HIGHLIGHTS

- Much of our consumer focus in 2019 related to implementation of the Clean Energy for All Europeans Package (CEP), including a dedicated CEER case study report related to the new consumer rights in this new package of energy legislation.
- We conducted a status review of national regulators' use of the framework developed by CEER for them to self-assess their national retail markets, as well a separate CEER report on the performance of Europe's retail energy markets.
- We conducted our usual extensive monitoring on consumer protection and enforcement, which forms part of the wider annual ACER-CEER Market Monitoring Report (MMR).
- Following collaboration at both European and national level with fellow regulators from different sectors and other consumer rights enforcers under the PEER framework, CEER published a Bundled Products Guide applicable across all sectors (not only energy).

## WHAT'S AHEAD?

- CEER's priorities for 2020 and beyond will emphasise the evolution of energy markets and active involvement of consumers, for example through self-consumption and energy communities.
- In 2020 CEER will examine innovative business models such as aggregation and peer to-peer trading, as well as dynamic price contracts and the challenges for consumers.
- Our indicators for the next MMR will draw upon insights from our work on Bundled Products and the CEER Roadmap to 2025 for Well-Functioning Retail Energy Markets. We will also design new metrics to monitor the CEP implementation.
- CEER will work on billing, and we will exchange experiences on comparison tools with regulators from other sectors.
- CEER will review the CEER-BEUC 2020 Vision for Energy Consumers, to assess milestones and progress, and consider what next steps should be necessary.

*“Putting consumers at the heart of the Energy Union is fundamental to the success of Europe's Internal Energy Market”*

**Anne Vadasz Nilsson,**  
CEER Vice President

# 03

## DIGITALISATION IN THE CONSUMER INTEREST

After setting digitalisation as a strategy policy area, CEER publicly consulted in 2019 on a dynamic regulatory strategy to enable digitalisation as means to deliver benefits for the energy system and ultimately for energy consumers.

*“Data needs to be collated and made available not only to network operators but also to current and potential market participants. Data also needs to be secure, in line with cybersecurity and data protection requirements.”*

Rolands Irklis,  
CEER Vice President

### HIGHLIGHTS

- Digitalisation and cybersecurity were the focus of three separate 2019 events: the CEER-NARUC International Forum (in March); the May Eastern Partnership workshop; and the June CEER cybersecurity workshop.
- The CEER Digitalisation Conclusions Paper explores the value proposition of digitalisation for energy consumers, the enablers required to unlock the benefits of digitalisation and identifies the risks and challenges in digitalisation. The paper sets out recommendations for regulators, Distribution System Operators (DSOs) and others and outlines a pathway to get the best out of energy digitalisation in the consumer interest.



- CEER published a report on implementing the technological provisions in the CEP that benefit consumers, and a cybersecurity benchmark.
- Technological development and the transition to a decarbonised energy system give rise to questions about what new activities DSOs should be allowed undertake. Following our public engagement on the regulatory “grey areas” for DSO involvement in new types of market activities, our CEER Conclusions Paper on New Services and DSO Involvement makes clear what activities a DSO can and cannot do.

#### WHAT'S AHEAD?

- CEER will follow-up on the areas of further work identified in the Digitalisation Report. For example, in keeping with CEER’s call to DSOs to make quality data accessible and useful, CEER is planning a workshop on data accessibility and another on best practice sandboxes in 2020.
- Cybersecurity is one area where enhanced cross-authority collaboration is needed. CEER is planning two PEER events on cybersecurity in 2020.
- CEER will assess the extent to which new technologies (e.g. high frequency trading) are reshaping wholesale energy trading.

*“System operators (DSO and TSOs) should act as neutral bodies, facilitating fair competition between suppliers. There is a clear boundary between a DSO’s core activities and other services which should be left to competitive forces such as storage, Electric Vehicle (EV) charging points, and the provision of direct consumer services (e.g. energy efficiency advice).”*

**Wolfgang Urbantschitsch,**  
CEER Vice President



# 04

## DECARBONISATION AT LEAST COST

Regulators advocate strongly that energy decarbonisation must be achieved at least cost. This can be done by:

- Developing an energy market design that minimises the need for subsidy mechanisms; and
- Minimising the whole energy system cost of decarbonisation, in both the gas and electricity sectors, while maintaining a high level of security of supply.

### HIGHLIGHTS

- CEER held a public consultation in 2019 on the regulatory challenges for a sustainable gas sector. As a result of this and a separate ACER consultation on the role of gas, we published a joint ACER-CEER "Bridge Beyond 2025" conclusions paper with recommendations on how to decarbonise the energy sector and optimise sector-coupling.
- CEER also published a report on how to foster LNG markets in Europe.
- CEER developed a paper on the regulatory aspects of self-consumption and energy communities.



*“Cost-efficient energy decarbonisation needs electricity and gas sector coupling that incorporates a whole-system approach of all aspects (wholesale, network, retail and potential infrastructure developments) of the energy system. Moreover, decarbonisation is not only about the energy sector but also about a coherent approach to the decarbonisation of mobility, the buildings sector and others.”*

Koen Locquet,  
CEER Vice President

## WHAT'S AHEAD?

- In 2020 we will put a key focus on decarbonisation at least cost – the second “D” of CEER’s 3D Strategy.
- We will build on our work on innovation in the gas sector and we will report on gas infrastructure and the energy transition.
- CEER will continue to monitor, in collaboration with the Agency for the Cooperation of Energy Regulators (ACER), the performance of Europe’s electricity and natural gas markets, including a broader analysis and understanding of consumer rights issues through the design of new sustainability indicators.
- We will publish our biennial status review of renewable support schemes in Europe. Once again we will update the CEER report on tendering procedures for renewables in Europe.
- We have a lot of follow up work on the Gas Bridge Beyond 2025 recommendations including on issues such as gas distribution access and tariffs, and sector coupling.
- We stand ready to support the EU Institutions with upcoming legislation on climate and sustainability issues.



# 05

## DYNAMIC REGULATION

CEER is determined to make regulation agile and coherent in responding to digitalisation and decarbonisation, where European energy consumers' interests are forefront in our approach. Regulation must be stable but not static. Many of our outputs fall under "dynamic regulation".

### HIGHLIGHTS

- Once again, CEER collected and analysed data on a range of European issues, providing a solid evidence base that informed energy debates and regulatory policy development.
- Working with ACER, we published the ACER-CEER Market Monitoring Report (MMR). CEER also published regulators' national country reports.
- CEER reported on the regulatory aspects of conditions for investments in electricity and gas networks.
- We published an extensive benchmarking report on the cost efficiency of European gas and electricity Transmission System Operators (TSOs).
- We reviewed and reported on implementation of Europe's TSO and DSO unbundling rules.
- We also worked to improve the comparability of continuity indicators for electricity networks.



Source: various CEER reports and the ACER-CEER Market Monitoring Report published in 2019.

*“Continuous monitoring of our markets is key to better understanding what measures may be needed to deliver positive results for consumers.”*

Pedro Verdelho,  
CEER Gas Working Group Chair

## WHAT'S AHEAD?

- We will continue to work with ACER to closely monitor Europe's electricity and gas markets, producing both EU wide and national country reports.
- In 2020, monitoring consumer protection and competitive retail markets will continue to be a major focus of CEER with an emphasis on enabling consumers to engage more effectively in energy markets.
- CEER will publish benchmarking report on power losses and our triennial benchmarking report on the quality of energy supply.
- With the development of green gases, we will look at the new role that gas distribution is playing and how access and tariffs must adapt.
- We will build on our work on distribution tariffs and on network planning and coordination in a world with more decentralised systems and DSO-TSO cooperation.
- We will continue to report annually on the regulatory aspects for investments in electricity and gas networks.

# 06

## BOOSTING BEST PRACTICE REGULATION AT HOME AND ABROAD



CEER's Training Academy offers a diverse range of technical courses, designed for regulators by energy regulators.

### HIGHLIGHTS



- In 2019 we organised 15 training courses ranging from the fundamentals of energy regulation to specialist areas such as energy market integrity and transparency to network codes. Building on CEER's 3D Strategy, new courses were introduced on cybersecurity, data management and privacy as well as an executive-level course on dynamic regulation.
- A new stage in regional cooperation and CEER's capacity-building efforts was the Memorandum of Understanding (MoU) signed by CEER and the Regional Association of Energy Regulators of Eastern and Southern Africa (RAERESA) in January 2019. It provides for short-term capacity-building for regulators in Africa on a range of issues. In 2019, under this MoU, CEER hosted delegates from Africa on week-long study tours to Brussels (one on market monitoring and another on promoting gender balance, inclusion and diversity) and also organised an executive-level seminar in Kenya.
- In partnership with the European Bank for Reconstruction and Development (EBRD), CEER provided peer-to-peer assistance to energy regulators, market operators and government departments in several countries. In 2018, a further 3 assignments were completed in 2019. This included missions to Uzbekistan on unbundling and affordability, and to Serbia on balancing costs arrangements for renewables.
- CEER continued its long history of regulatory cooperation with the regulators from the Energy Community, ERRA and MEDREG regions, and the 6 countries of the Eastern Partnership.
- CEER hosted the 14th EU-US regulatory roundtable in Brussels.





*“CEER has stepped up our support to fellow energy regulators in Africa through training and regulatory capacity-enhancing opportunities.”*

**Martin Šik,**  
CEER Vice President

**WHAT'S AHEAD?**

- The 7th CEER-ARIAE regulatory roundtable with Latin American regulators was held in the Dominican Republic.
- In 2019, CEER also welcomed exchanges with experts from the International Energy Agency (IEA), the South Africa Power Pool (SAPP), the Ghana Electricity Market Oversight Panel (EMOP) and from Brazil.
- In leading the Women in Energy work of the International Confederation of Energy Regulators (ICER), CEER pioneered a new schools outreach programme (inspired by the European Commission’s Back to School programme) whereby energy regulators worldwide are making personal school visits to talk with students about the exciting world of energy.
- CEER will continue to offer a full programme of training courses, adding new topics on emerging issues that are of high priority for energy regulators.
- CEER will continue the cooperation with RAERESA and the EBRD.
- We will continue our cooperation with the ECRB and MEDREG via the trilateral agreement.
- We will continue to co-host the Eastern Partnership workshop with the European Commission and the ECRB.
- CEER will continue to be actively involved in ICER.
- In 2020, we will co-organise roundtables with ARIAE (the Ibero-American association of regulators) and NARUC (the USA association of regulators).

# 07

## DRIVING THOUGHT-LEADERSHIP WITH STRONG STAKEHOLDER ENGAGEMENT

CEER is committed to wide stakeholder engagement to gather expert views to inform our vision and policy advice. Our main areas of thought-leadership in 2019 were on gas and on digitalisation

Through the Partnership for the Enforcement of European Rights (PEER) we engage with regulators from different sectors and other public authorities responsible for enforcing consumer rights to provide consistent consumer rights solutions in complex markets.

The PEER events and the online PEER platform (hosted by CEER) facilitate knowledge sharing and enhanced regulatory cooperation.

We continue our solid engagement with the EU Institutions and consumer representative bodies to create a dialogue at European level on the important issues and to help consumers play a key role in energy markets.

### HIGHLIGHTS

**18 MARCH 2019**

#### **14th EU-US Regulatory Roundtable**

At a closed EU-US regulatory roundtable in Brussels, US regulators (represented by NARUC and FERC) joined CEER and ACER for discussions on regulatory independence, wholesale nodal pricing, the future role of gas, and market monitoring.

**19 MARCH 2019**

#### **CEER-NARUC Energy Digitalisation & Cybersecurity Event**

At the CEER-NARUC International Forum, energy regulators from Europe and the US as well as energy experts from academia, industry and international organisations discussed key regulatory issues on digitalisation and cybersecurity, which are currently shaping regulatory discussions on both sides of the Atlantic. During the event, CEER launched its digitalisation public consultation paper with an emphasis on how to enable digitalisation in the consumer interest.



**30 APRIL 2019**

#### **Workshop on the Regulatory Challenges for a Sustainable Gas Sector**

This public workshop was an opportunity to collect and discuss with the 100+ participations their view on the key issues in the CEER consultation paper on the regulatory challenges for a sustainable gas sector.

9 MAY 2019

### 7th CEER-ARIAE Roundtable

Energy regulators from CEER and ARIAE met and exchanged best practices and experiences on issues such as decarbonisation at least cost, smart grids regulation and renewables.



21-22 MAY 2019

### 8th Eastern Partnership Workshop

The 8th edition of this annual workshop jointly organised by CEER, the European Commission and more recently also with the ECRB focused on digitalisation of the energy sector and cybersecurity. The workshop addressed the need to adjust regulatory policy to adapt to the new realities that an increased use of data and digital technologies entail.



17-21 JUNE 2019

### EU Sustainable Energy Week (EUSEW) Events

CEER, Europex and RECS International co-organised an event on “Decarbonisation at least cost: renewables beyond support” during Sustainable Energy Week.

21 JUNE 2019

### Cybersecurity Workshop

This workshop was an opportunity to discuss with cyber experts CEER’s 2018 cybersecurity report and its recommendations.

25 JUNE 2019

### CEER-ECRB-MEDREG Workshop on Consumer Involvement and Retail Market Opening

The aim of this workshop was to strengthen regulatory dialogue across Europe and the Mediterranean region to support consumers in becoming active energy market participants. The focus of this joint event was on consumer empowerment in the digital era.

3 JULY 2019

### Unbundling Workshop

CEER held an event to launch the CEER report on implementation of TSO and DSO unbundling.

5 NOVEMBER 2019

### CEER 2019 Customer Conference

This 2019 annual customer conference showcased innovative approaches to empower and engage consumers in implementing the Clean Energy framework. The regulatory implications of the formal recognition of citizen and renewable energy communities and associated issues such as collective self-consumption were addressed.



6 NOVEMBER 2019

### Bundled Products: Dispute Resolution and Consumer Rights Enforcement

Regulators from different sectors, consumer bodies, consumer rights enforcers and representatives from the European Commission gathered at this high level CEER-BEUC-NEON regulatory roundtable on bundled products.

15 NOVEMBER 2019

### Energy Regulatory Challenges After The Clean Energy Package

CEER hosted this forum jointly with FSR and BNetzA. This year, the forum focused on digitalisation, renewable energy challenges, and re-designing regulation.

20 NOVEMBER 2019

### ACER-CEER Market Monitoring Report Presentation

CEER and ACER presented the main findings of the annual ACER-CEER Market Monitoring Report on the internal electricity and natural gas markets.



20 NOVEMBER 2019

### ACER-CEER Presentation of the “Bridge Beyond 2025” work

At this event, CEER and ACER presented the Bridge Beyond 2025: an ACER Recommendation and the joint ACER-CEER conclusions paper building on public consultations carried out by both organisations.

# 08

## VALUING OUR PEOPLE

CEER's values are:

### COOPERATION

We cooperate and collaborate, acting in solidarity in the European public interest.

### EVIDENCE

We use evidence to independently promote regulatory positions and well-functioning markets in the consumer interest.

### EXPERTISE

We value expertise and are dedicated to delivering excellent regulatory outcomes.

### RESPECT

We foster a positive team environment with integrity and respect to all, also valuing equality and diversity.

Our achievements are primarily thanks to the commitment of our Board, General Assembly, Working Group chairs, NRA staff volunteers, the Training Advisory Board and course lecturers, the Secretariat and of course the support from many external parties.

#### CEER Board



**Annegret Groebel**  
(President)



**Rolands Irklis**



**Koen Locquet**



**Martin Šik**



**Wolfgang Urbantschitsch**



**Anne Vadasz Nilsson**

The CEER Board comprises a President and 5 Vice Presidents. The Board members have a 2.5-year term of office. Dr Groebel was elected CEER President in January 2019. Messrs Irklis, Locquet and Urbantschitsch joined the Board as CEER Vice Presidents in March 2019.

### CEER General Assembly

The General Assembly, which met 8 times in 2019, is made up of the senior representatives of the national energy regulatory authorities.



CEER General Assembly in Romania in 2019

### CEER Secretariat

Mr Charles Esser succeeded Mr Andrew Ebrill as CEER's Secretary General in April 2019.



CEER Secretariat

### CEER Training Advisory Board

Our Training Academy benefits from the active contribution of an Advisory Board comprising academics, energy sector professionals and former regulators who have broadened the external base of knowledge for our courses. Mr Kindler succeeded Ms Sihvonen-Punkka as chair of the Training Advisory Board from June 2019.



Asta Sihvonen-Punkka  
(Fingrid)



Michael Thomadakis  
(Grant Thornton)



Peter Styles  
(EFET)



Prof. Tomás Gómez  
(Pontificia Comillas University)



Prof. Monica Giuliotti  
(University of Loughborough)



Jorge Vasconcelos  
(Technical University of Lisbon)



Margot Loudon  
(Eurogas)



Heinz Hilbrecht



Richard Cowart  
(RAP)



Johannes Kindler

## CEER WORKING GROUP AND WORK STREAM CHAIRS

CEER Working Groups and Work Streams are chaired by NRA staff from across Europe. Chairs as of December 2019:

<b>International Relations Group</b> J.L. Lastelle	<b>Market Integrity and Transparency Group</b> A. Groebel	<b>Electricity</b> C. Materazzi-Wagner	<b>Gas</b> P. Verdelho VCs: T. Maes and B. Esnault	<b>Customers and Retail Markets</b> A. Vadasz Nilsson VC: N. McCoy	<b>Distribution Systems</b> V.P. Saajo
	<b>Wholesale Energy Market (WEM)</b> C. Kawann R. Pacheco Z. Pek	<b>Sustainable Development (SD)</b> Y. Finger M. Sorger	<b>Regulatory Gas Strategy (RGS)</b> A. François M. Krug C. Marcantonini	<b>Customer Empowerment (CEM)</b> S. Arent D. Van Evercooren	<b>Energy Quality of Supply (EQS)</b> O. Radovic M. Westermann
		<b>Future Policy (FP)</b> S. Kaiser A. Marien	<b>Liquefied Natural Gas (LNG)</b> Y. Poncelet R. Prieto	<b>Innovation and Retail Market (IRM)</b> J. Haasová J. Janes	<b>Cyber Security (CS)</b> S. Bracco R. Picard
		<b>Incentives Regulation and Efficiency Benchmarking (IRB)</b> M. Odijk	<b>New Gas Legislation (NGL)</b> M. Krug M. La Cognata N. McCoy	<b>Monitoring Customer Empowerment (MCE)</b> F. Pichler B. Vereecke	
			<b>Gas Infrastructure (GIF)</b> B. Esnault C. Millgramm	<b>Monitoring Retail Markets (MRM)</b> D. Erdem S. Palzoni	
			<b>Gas Settlement (GS)</b> A. Rosazza	<b>Retail Markets Roadmap (RMR)</b> P. Boeri M. Johansson	

**European Policy Unit (EPU)**  
 V. Gusenbauer  
 N. Horstmann

**Work Programme Drafting Committee (WPDC)**  
 I. Irklis

**Legal Affairs Committee (LAC)**  
 K. Locquet  
 VC: N. Horstmann

**Regulatory Benchmarking Workstream (RBM)**  
 N. Horstmann



# APPENDIX I

## CEER 2019 DOCUMENTS

### CROSS-SECTORAL

- CEER's 3D Strategy (2019-2021)  
*9 January 2019*
- CEER Work Programme 2019  
*9 January 2019*
- Report on Regulatory Frameworks for European Energy Networks  
*18 January 2019*
- Conclusions Paper on New Services and DSO Involvement  
*22 March 2019*
- Note on Accepted Market Practices in the Energy Sector  
*16 April 2019*
- Status Review on Implementation of TSO and DSO Unbundling Provisions  
*14 June 2019*
- Report on Regulatory Aspects of Self-Consumption and Energy Communities  
*25 June 2019*
- Note on CEER Engagement to Further Improve Comparability of Continuity Indicators  
*3 October 2019*
- Conclusions Paper on Dynamic Regulation to Enable Digitalisation of the Energy System  
*10 October 2019*
- CEER Guide on Bundled Products  
*06 November 2019*
- ACER-CEER Annual Report on the Results of Monitoring the Internal Electricity and Natural Gas Markets in 2018  
*20 November 2019*
- Cybersecurity Benchmark  
*18 December 2019*
- CEER Response to ESMA's Consultation Paper on MIFID II  
*20 December 2019*

### ELECTRICITY

- Report on Pan-European Cost-Efficiency Benchmark for Electricity TSOs  
*29 August 2019*

### GAS

- CEER Public Consultation Paper on Regulatory Challenges for a Sustainable Gas Sector  
*22 March 2019*
- Report on How to Foster LNG Markets in Europe  
*24 July 2019*
- Report on Pan-European Cost-Efficiency Benchmark for Gas TSOs  
*29 August 2019*
- ACER-CEER Bridge Beyond 2025 Conclusions Paper  
*19 November 2019*

### CUSTOMERS AND RETAIL MARKETS

- Report on Implementing Technology that Benefits Consumers in the Clean Energy for All Europeans Package  
*22 July 2019*
- Report on Implementing Consumer Rights of the Clean Energy for All Europeans Package  
*7 August 2019*
- Self-Assessment Status Report on the CEER Roadmap to 2025 Well-Functioning Retail Energy Markets  
*30 October 2019*
- CEER Monitoring Report on the Performance of European Retail Markets in 2018  
*21 November 2019*



# APPENDIX II

## PRESS RELEASES 2019

### PRESS RELEASES

- Dr Annegret Groebel is elected President of the Council of European Energy Regulators  
*24 January 2019*
- European energy regulators sign MOU with Eastern and Southern African energy regulators  
*29 January 2019*
- Energy regulators seek to enable digitalisation in the consumer interest  
*19 March 2019*
- CEER elects new Vice Presidents  
*22 March 2019*
- CEER welcomes the European Parliament's agreement on the Clean Energy Package  
*26 March 2019*
- Energy digitalisation tops the agenda of a workshop of the Energy Community, Eastern Partnership and European regulators  
*22 May 2019*
- CEER welcomes the Council of Ministers of the EU's adoption of the remaining files of the Clean Energy for All Europeans Package  
*22 May 2019*
- European and Mediterranean regulators team up on empowering consumers to benefit from the energy transition  
*26 June 2019*
- CEER takes on heating regulation via a joint CEER-ERO workshop  
*21 October 2019*
- Energy regulators call for a greater consumer focus in implementing the Clean Energy for All Europeans Package  
*5 November 2019*
- Energy regulators recommend legislative and regulatory action to support the decarbonisation of Europe's energy sector  
*19 November 2019*
- CEER welcomes the Commission's communication on the European Green Deal  
*13 December 2019*

### BROCHURES



# APPENDIX III

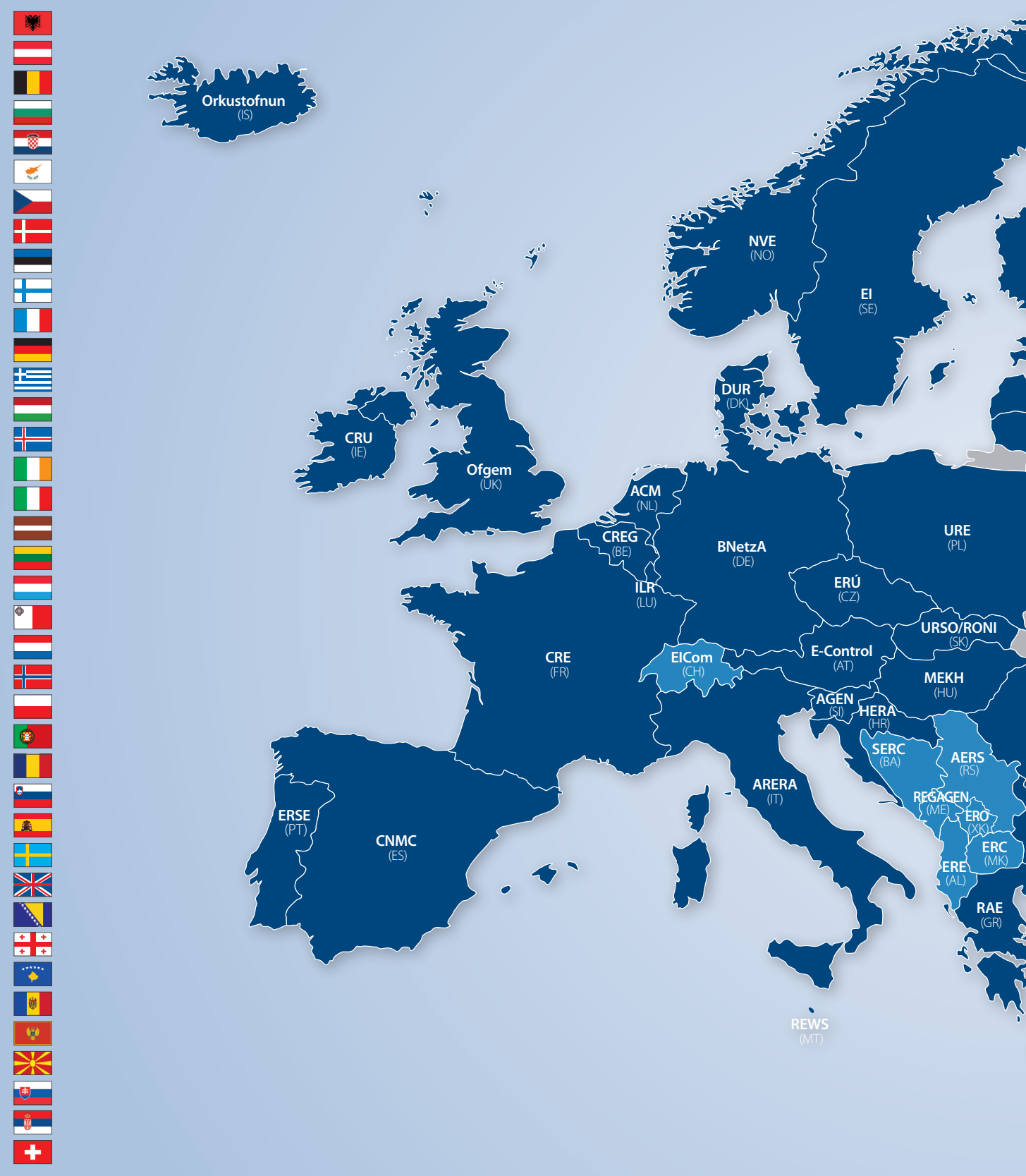
## CEER PRESENTATIONS AT EXTERNAL EVENTS

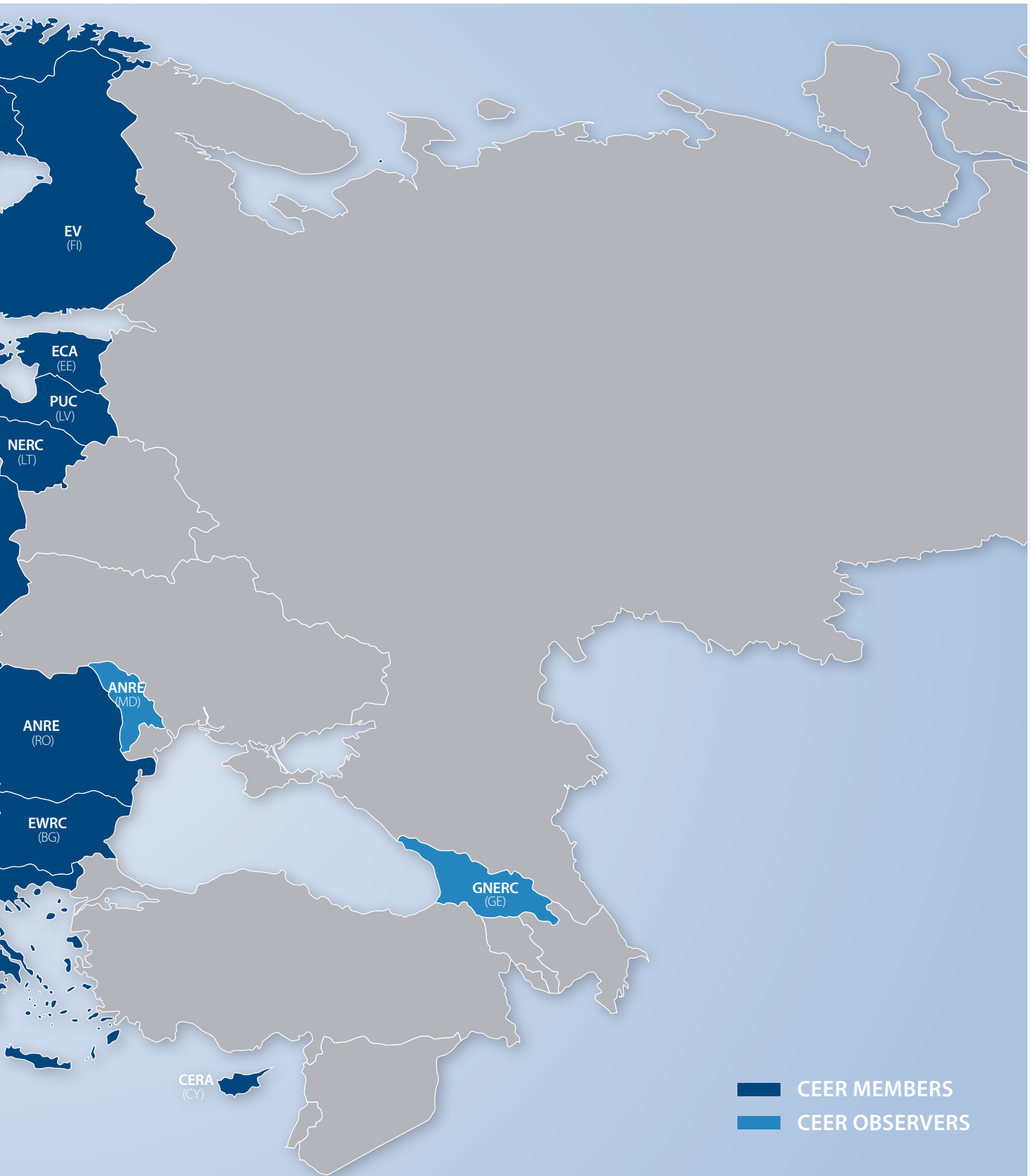
- **MARIEN, Alain**, Co-Chair of CEER Future Policy Work Stream, 4th Annual Energy Cross-border Trading and Balancing Market Forum  
*Berlin, 17 January 2019*
- **MAES, Tom**, Vice Chair of CEER Gas Working Group, FSR Policy Workshop: "Sector Coupling 2.0: Power-to-Gas in the EU Decarbonisation Strategy"  
*Florence, 17 May 2019*
- **SSAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, Eurelectric event "From Pipes to Platforms New DSO Business Models"  
*Brussels, 24 January 2019*
- **ESSER, Charles**, CEER Secretary General, E3G Workshop "Facilitating deep decarbonisation – the example of the gas sector transition"  
*Brussels, 21 May 2019*
- **GROEBEL, Annegret**, CEER President, EEF dinner-debate "A post COP24 discussion with Commissioner Arias Cañete"  
*Brussels, 29 January 2019*
- **KARAKATSANI, Nektaria**, Observer of CEER General Assembly, Corporate Energy Series (CES) Europe  
*Paris, 21-22 May 2019*
- **ŠIK, Martin**, CEER Vice President, EEF dinner-debate  
*Brussels, 18 February 2019*
- **MATERAZZI-WAGNER, Christine**, Vice Chair of CEER Electricity Working Group, 5th EU Infrastructure Forum  
*Copenhagen, 23-24 May 2019*
- **MAES, Tom**, Vice Chair of CEER Gas Working Group, Oxera and Energy Delta Institute event on "The Gas Industry, Policy and Regulation"  
*Amsterdam, 28 February 2019*
- **MILLGRAMM, Carola**, Co-Chair of CEER Gas Infrastructure Workstream, 5th EU Infrastructure Forum  
*Copenhagen, 23-24 May 2019*
- **EBRILL, Andrew**, CEER Secretary General, European Consumers Union (ECU) meeting "Towards EU election: Strengthening the European Union for a more effective consumer protection"  
*Brussels, 5 March 2019*
- **SSAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, CIRED 25th International Conference on Electricity Distribution  
*Madrid, 5 June 2019*
- **EBRILL, Andrew**, CEER Secretary General, International Energy Forum  
*Prague, 14 March 2019*
- **VERDELHO, Pedro**, Chair of CEER Gas Working Group, 32nd EU Gas (Madrid) Forum  
*Madrid, 5-6 June 2019*
- **GROEBEL, Annegret**, CEER President, First FSR Global Forum  
*Florence, 25-28 March 2019*
- **MARCANTONINI, Claudio**, Co-Chair of CEER Regulatory Gas Strategy Work Stream, DG ENER Workshop on Biomethane/Hydrogen Study  
*Brussels, 13 June 2019*
- **SSAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, E.DSO workshop "The truth about Flexibility"  
*Brussels, 10 April 2019*
- **HERNÁNDEZ, Fernando**, Chair of CEER Electricity Working Group; **KAISER, Sven**, Co-Chair of CEER Future Policy Work Stream; **MAES, Tom**, Vice Chair of CEER Gas Working Group; **MATERAZZI-WAGNER, Christine**, Vice Chair of CEER Electricity Working Group; **ESSER, Charles**, CEER Secretary General, 34th EU Electricity (Florence) Forum  
*Florence, 17-18 June 2019*
- **SORGER, Michael**, Co-Chair of CEER Sustainable Development Work Stream, Renewables Grid Initiative  
*Barcelona, 10 April 2019*
- **KARAKATSANI, Nektaria**, Member of CEER Electricity Working Group, Energy Trading Central & South Eastern Europe  
*Budapest, 19-20 June 2019*
- **PASQUADIBISCEGLIE, Marco**, Member of CEER Electricity Working Group, Launch Event of TSO-DSO report on Active System Management  
*Brussels, 16 April*
- **VÖGEL, Stefan**, Member of CEER Distribution Systems Working Group, EU Sustainable Energy Week event on Digitalisation and Demand Side Response  
*Brussels, 19 June 2019*
- **ESSER, Charles**, CEER Secretary General, ERÚ workshop on digitalisation  
*Prague, 25 April 2019*
- **HANSEN, Xavier**, Member of CEER Distribution Systems Working Group, EU Sustainable Energy Week event on Grids and Energy Communities  
*Brussels, 20 June 2019*
- **ESSER, Charles**, CEER Secretary General, GEODE Spring Seminar "DSOs after the Clean Energy Package"  
*Brussels, 7 May 2019*
- **BOS, Remko**, Chair of CEER Distribution Systems Working Group, 8th InnoGrid conference  
*Brussels, 13-14 May 2019*
- **ŠIK, Martin**, CEER Vice President, EEF dinner-debate  
*Brussels, 3 September 2019*

- **POLETTI, Clara**, Member of CEER General Assembly, EFET 20 Year Anniversary Conference  
*Brussels, 10 September 2019*
- **MAES, Tom**, Vice Chair of CEER Gas Working Group, CERRE Executive Seminar on “Renewable gases & hydrogen”  
*Brussels, 12 September 2019*
- **GROEBEL, Annegret**, CEER President; **VADASZ NILSSON, Anne**, Vice President; **McCOY, Natalie**, Vice Chair of CEER Customers and Retail Markets Working Group; **HANSEN, Xavier**, Member of CEER Customers and Retail Markets Working Group, 11th EU Citizens’ Energy (Dublin) Forum  
*Dublin, 12-13 September 2019*
- **VAN EVERCOOREN, Dirk**, Co-Chair of CEER Customer Empowerment Work Stream, Confrontations Europe Seminar on “Self-consumption of electricity in the hands of European citizens”  
*Brussels, 23 September 2019*
- **SAAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, Eurelectric DSO Committee meeting  
*Brussels, 25 September 2019*
- **SAAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, EEF dinner-debate  
*Brussels, 25 September 2019*
- **ESSER, Charles**, CEER Secretary General, Eurelectric “E-invest: the power sector investment challenge” event  
*Brussels, 26 September 2019*
- **JANES, Julien**, Co-Chair of CEER Innovation and Retail Markets Work Stream, BEUC Workshop on flexible electricity offers  
*Brussels, 7 October 2019*
- **GROEBEL, Annegret**, CEER President, Eurogas 5th Central & Eastern European Conference (CEEC)  
*Riga, 7-8 October 2019*
- **BONGART, Daniel**, Member of CEER Distribution Systems Working Group, GEODE internal WG  
*Brussels, 10 October 2019*
- **GROEBEL, Annegret**, CEER President, International Regulatory and Policy Energy Innovation Forum  
*Paris, 15-16 October 2019*
- **MATIAS SANTOS, Filipe**, Member of CEER Legal Affairs Committee, EU Commission workshop on “Unbundling in the Gas Sector of the Republic of Moldova”  
*Chişinău, 15 October 2019*
- **GROEBEL, Annegret**, CEER President, Electrification Europe Summit  
*Paris, 16-17 October 2019*
- **ESSER, Charles**, CEER Secretary General, Concerted Action for the Energy Efficiency Directive (CA EED) Plenary Meeting  
*Zagreb, 17-18 October 2019*
- **SHORTALL, Una**, CEER Deputy Secretary General, 46th ICER Steering Committee Meeting  
*Lima, 21 October 2019*
- **SHORTALL, Una**, CEER Deputy Secretary General, V Global Forum  
*Lima, 22 October 2019*
- **GKIZAS, Apostolos**, Member of CEER Sustainable Development Work Stream, Baku International Energy Charter Forum  
*Baku, 23-24 October 2019*
- **VERDELHO, Pedro**, Chair of CEER Gas Working Group; **PRIETO, Rocio**, Co-Chair, Liquefied Natural Gas Work Stream, 34th EU Gas Forum  
*Madrid, 23-24 October 2019*
- **VAN RENSBURG, Louise**, Member of CEER Distribution Systems Working Group, GEODE Autumn Seminar “New Horizons for DSOs: Active Operation of Energy Distribution Systems”  
*Glasgow, 29 October 2019*
- **ESSER, Charles**, CEER Secretary General, MEDREG Energy Forum  
*Brussels, 6 November 2019*
- **PORTUGAL, Cristina**, Member of CEER General Assembly, MEDGREG Energy Forum  
*Brussels, 6 November 2019*
- **GROEBEL, Annegret**, CEER President, Annual Energy and Climate Summit  
*Brussels, 7 November 2019*
- **ESNAULT, Benoît**, Vice Chair of CEER Gas Working Group, European Utility Week  
*Paris, 13 November 2019*
- **SAAJO, Veli-Pekka**, Vice Chair of CEER Distribution Systems Working Group, European Utility Week  
*Paris, 13 November 2019*
- **MATERAZZI-WAGNER, Christine**, Acting Chair of CEER Electricity Working Group, ENTSO-E 10 Years Conference  
*Helsinki, 13 November 2019*
- **SAAJO, Veli-Pekka**, Chair of CEER Distribution Systems Working Group, smartEn Workshop on Markets for (Local) System Services  
*Brussels, 17 December 2019*

# APPENDIX IV

## MEMBERSHIP





## Want to find out more about the Council of European Energy Regulators?

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