

## CEER Customer Conference identifies pathways for a successful green and digital transition

Brussels, 16 May 2023

- Conference focuses on empowering and protecting consumers as Europe continues to grapple with a cost-of-living and energy crisis
- Leaders from EU institutions, energy stakeholders and consumer associations support keeping these transitions front and centre, done in a fair way, in light of continued new legislation and reforms of the EU's energy market



*Member of the European Parliament Nicolás González Casares (left) and CEER President Annegret Groebel*

Around 130 participants have joined the CEER Customer Conference that is being held today under the theme “Avenues for the Green and Digital Transition: enabling energy consumers as agents and beneficiaries”. This timely conference identifies gaps, opportunities and solutions for a successful transition towards a carbon-neutral and digitalised energy system that works for everyone, as European countries are still reeling from the effects of the energy crisis.

The event brings together energy stakeholders, policymakers, and consumer organisations to address how to adapt current market and policy designs to better meet the needs of consumers across Europe. The discussions are centred on identifying the most effective measures to combat energy poverty, raise awareness and empower consumers in being part of the transition, with a focus on shielding them from future crises.

Welcoming participants, **CEER President Annegret Groebel** highlights that “We must link the transition in the energy sector to changes to a more sustainable economy that leads us to a decarbonised future. Per CEER’s strategy, consumers need to be empowered to be an active part of this transition, contributing to grid and energy system stability as well as benefitting themselves, while being appropriately protected so that no one is left behind. It is important to ensure well-functioning markets for an active participation of consumers – as CEER is promoting.”

In his keynote speech on “*The role of digitalisation in building greener and fairer energy markets*”, **Nicolás González Casares, Member of the European Parliament** and Rapporteur for the Electricity Market Design Proposal says that “Digitalisation is essential to unlocking the potential of consumers to transform the energy system. As we move to a 70% renewables electricity market by 2030, it is important to have a reform that matches these changes – for electrification to be successful we need a future-proof market design.”

Manuel García Hernández, Director General for Mines and Energy Policy at the Spanish Ministry for Ecological Transition and Demographical Challenge, will provide the audience with a preview of the priorities of the upcoming Spanish Presidency.

An official EU “[Sustainable Energy Days](#)” event, the conference is held as the EU institutions discuss a proposal to revamp the European electricity market design, which includes new provisions related to consumers and retail markets.

**Ends – see Notes to Editors**

**Notes to Editors:**

1. The Council of European Energy Regulatory (CEER) is the voice of Europe’s national energy regulators. Its Members and Observers are the independent statutory bodies responsible for energy regulation in 39 European countries. CEER, based in Brussels, deals with a broad range of energy issues including retail markets and consumers; distribution networks; smart grids; flexibility; sustainability; and international cooperation. Further information on the CEER website <https://www.ceer.eu/>

**Press Contact**

Ms Alba Glass  
Tel: +32 471 29 79 13  
E-mail: [alba.glass@ceer.eu](mailto:alba.glass@ceer.eu)

Twitter: [www.twitter.com/CEERenergy](https://www.twitter.com/CEERenergy)  
LinkedIn: [www.linkedin.com/company/ceer-energy/](https://www.linkedin.com/company/ceer-energy/)  
Facebook: [www.facebook.com/CEERenergy](https://www.facebook.com/CEERenergy)  
Website: [www.ceer.eu](http://www.ceer.eu)