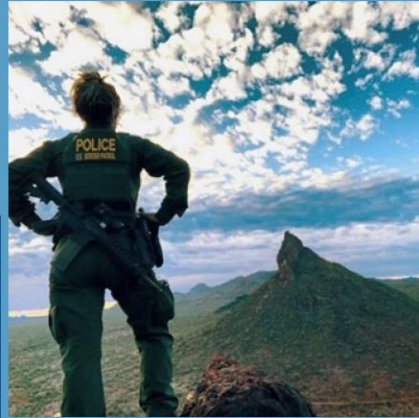




Homeland Security

FY 2021

Summary of Performance and Financial Information Report



With honor and integrity, we will safeguard the American people, our homeland, and our values.

Fiscal Year 2021 in Review

The Department of Homeland Security (DHS) has a fundamental duty—to safeguard the American people, our homeland, and our values with honor and integrity. During Fiscal Year (FY) 2021, DHS delivered results across all mission areas, ensuring lawful trade and travel, enhancing border security, combatting transnational criminal organizations, and vetting all domestic passengers and checked baggage. Our results demonstrate the Department’s efforts to secure key leaders and critical infrastructure, to continue enhancing our immigration system, and to constantly develop our capabilities for response and recovery in the face of disasters and pandemics.

The coronavirus (COVID-19) pandemic continues to impact the working environment and DHS operations, such as screening of air travelers and cargo, border flow and interdiction efforts, the detention and removal of illegal border crossers, cybersecurity collaboration, demands to assist with disaster management, and mission support activities such as law enforcement training and research and development. DHS continues to respond to the pandemic by adjusting internal processes and work conditions to protect its front-line employees while enabling the execution of our varied missions.

Specific information on DHS’s strategic performance measures and results that gauge and communicate the value we deliver to our stakeholders and the American public is published in the Fiscal Year 2021-2023 DHS Annual Performance Report. This publication, along with all previous years, is found on the [DHS public web site](#). Detailed information on results delivery, challenges faced, risks being managed, and next steps, may be found for all our mission programs. Additional measures may be found in our [Component Congressional Justification Chapters of the President’s Budget](#).

FY 2021 marks DHS’s ninth consecutive year for a clean financial statement audit opinion. DHS’s Net Cost of Operations for FY 2021 was \$91.5 billion as compared to \$115.4 billion in FY 2020. The decrease in the total net cost of operations is primarily due to the large decrease of disaster related costs associated with disaster responses to COVID-19, hurricanes, and wildfire FEMA incurred in FY 2021 compared to FY 2020. Whether sustaining a clean opinion on our financial statements or improving internal controls, the value of transparent and accurate financial reporting cannot be stressed enough. We hope you enjoy our FY 2021 Summary of Performance and Financial Information (Citizen’s Report) that highlights the efforts of our operational Components.



Visit DHS’s Website



See DHS’s Performance Report



See DHS’s Financial Report



Explore DHS on USASPENDING.gov

Our Organization

DHS's operational Components lead the Department's frontline activities to protect our Nation (shaded in blue). The remaining DHS Components (shaded in green) provide valuable resources, analysis, equipment, research, policy development, and support to ensure the frontline

organizations have the tools and resources to accomplish the DHS mission. For the most up-to-date information on the Department's structure, visit our web site at <http://www.dhs.gov/organization>.

Click on the Component's link below to learn more about each organization.

Operational Components

[CBP – U.S. Customs and Border Protection](#)

[CISA – Cybersecurity and Infrastructure Security Agency](#)

[FEMA – Federal Emergency Management Agency](#)

[ICE – U.S. Immigration and Customs Enforcement](#)

[TSA – Transportation Security Administration](#)

[USCG – U.S. Coast Guard](#)

[USCIS – U.S. Citizenship and Immigration Services](#)

[USSS – U.S. Secret Service](#)

Support Components

[CWMD – Countering Weapons of Mass Destruction Office](#)

[FLETC – Federal Law Enforcement Training Centers](#)

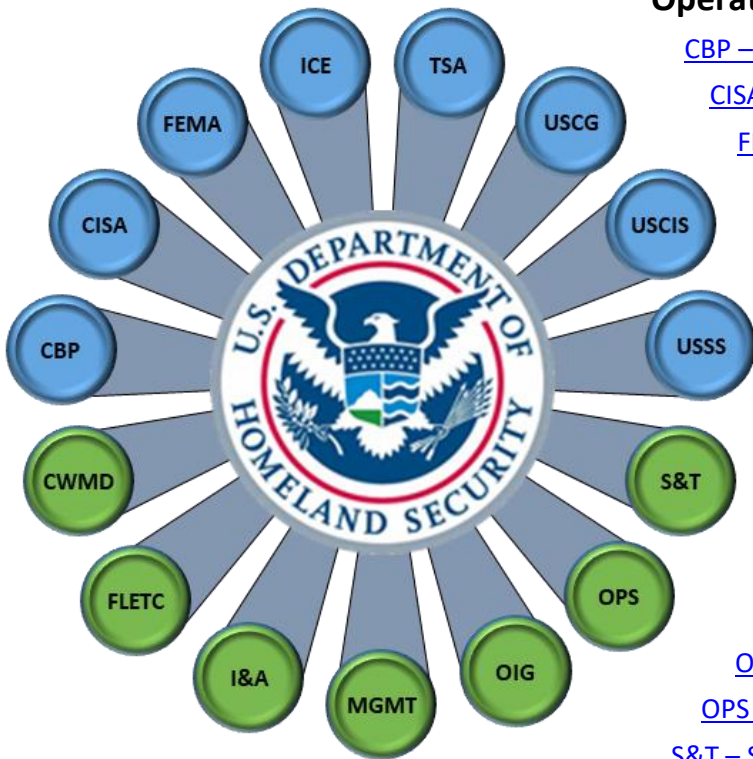
[I&A – Office of Intelligence and Analysis](#)

[MGMT - Management Directorate](#)

[OIG – Office of Inspector General](#)

[OPS – Office of Operations Coordination](#)

[S&T – Science and Technology Directorate](#)



U.S. Customs and Border Protection (CBP)

WHAT WE DO...



Air and Marine Operations supports the Border Patrol's detection and interdiction roles.



Border Security Operations secures America's Southwest, Northern, and Coastal borders in coordination with the U.S. Coast Guard.



Trade and Travel Operations allows the interception of threats at ports before they cause harm, while expediting legal trade and travel.

WHAT WE DID...

83% interdiction effectiveness along the Southwest Border varied significantly the past three years due to a variety of reasons.

99% of imports comply with U.S. trade laws including customs revenue laws, up from prior year results.

99% of Global Entry members with no security-related violations, up from prior year results.

100% of aircraft incursions across our borders are detected and interdicted, consistent with prior year results.

WHAT IT COST...



CBP's FY 2021 net costs have grown over the last three years due to an increase in salaries and related costs.

WHAT'S NEXT...

Border Security...CBP will continue to seek and employ the best-available technology to improve situational awareness as well as underscoring the critical importance of the program's new Border Patrol Processing Coordinator position.

Travel...CBP is expanding current [eBadge](#) operations through the development of the Trusted Employer Program. In addition, CBP continues to enhance the Automated Commercial Environment.

Cybersecurity and Infrastructure Security Agency (CISA)

WHAT WE DO...

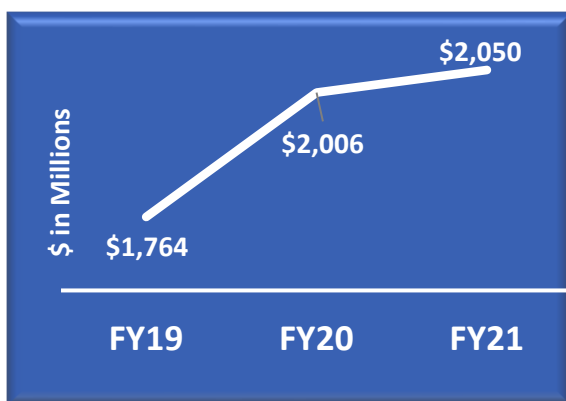


CISA leads the national effort to defend critical infrastructure against the threats of today, while working with partners across all levels of government and in the private sector to secure against the evolving risks of tomorrow. CISA's vision of a safe, secure, and resilient infrastructure where the American way of life can thrive drives four mission programs: **Cybersecurity; Infrastructure Security; Emergency Communications, and the National Risk Management Center.**

WHAT WE DID...

- 66%** of critical and high vulnerabilities identified through cyber hygiene scanning were mitigated within the designated timeframe, significantly down from prior year.
- 99%** of landline priority calls were successfully connected using the Government Emergency Telecommunications Service (GETS) landline network.
- 85%** of facilities self-report they are likely to integrate vulnerability assessment or survey information into security and resilience enhancements, consistent with prior year results.

WHAT IT COST...



CISA's FY 2021 increase is primarily due to an increase in program costs and operating expenses.

WHAT'S NEXT...

Cybersecurity...CISA will continue to advance federal cybersecurity through a variety of means. CISA looks to improve the quality of new hires and the flow of the hiring process to address long-standing needs.

Infrastructure Security...CISA advised TSA on cybersecurity threats to the pipeline industry, as well as technical countermeasures to prevent those threats, in response to the Colonial Pipeline cyber-attack.

Federal Emergency Management Agency (FEMA)

WHAT WE DO...

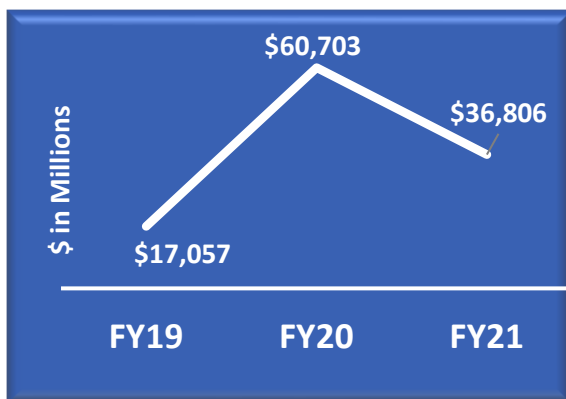


FEMA has eight mission programs supporting a national joint effort between citizens and first responders to build, sustain, and improve capabilities to prepare for, protect against, respond to, recover from, and mitigate all hazards: **Disaster Relief Fund; Education, Training, and Exercises; Grants; Mitigation; National Flood Insurance Fund; Preparedness and Protection; Regional Operations; and Response and Recovery.**

WHAT WE DID...

- 59%** of adults reported taking multiple preparedness actions at their workplace, school, home, or other community location in the past year, down from prior year results.
- 4.0** million properties covered with flood insurance, slightly down from prior year results.
- 83%** of U.S. population (excluding territories) covered by planned mitigation strategies, slightly down from prior year results.
- 80%** of applicants satisfied with the simplicity of the Individuals and Households Program, slightly down from prior year results.

WHAT IT COST...



Costs went down during FY 2021 due to fewer disaster events, such as hurricanes and fires as well as the response to the pandemic as compared to FY 2020.

WHAT'S NEXT...

Incident Response... FEMA has provided front-line support for the U.S. response to COVID-19 and will continue in FY 2022. The [COVID-19 Pandemic Operational Guidance](#) outlines how FEMA has adapted its response and recovery operations in COVID-19 environment.

First Responder Training...

FEMA will continue to promote community-building initiatives to disseminate and reinforce practical first-response skills including basic first aid, home maintenance, and emergency planning methods.

U.S. Immigration and Customs Enforcement (ICE)

WHAT WE DO...



Enforcement and Removal Operations enforces the Nation's immigration laws.

Homeland Security Investigations conducts criminal investigations to protect against terrorist and criminal organizations that threaten public safety and national security.

Office of Principal Legal Advisor provides legal counsel, personnel training, and litigation support for all ICE operations.

WHAT WE DID...

- 99%** of detention facilities found in compliance with the national detention standards by receiving a final acceptable inspection rating, consistent with prior year results.
- 698** of significant Homeland Security Investigation cases that resulted in a disruption or dismantlement.

New Measure

In FY22, ICE is introducing a new measure to identify the number of human trafficking and child exploitation victims rescued or assisted.

WHAT IT COST...



The increase in costs is primarily the result of Enforcement and Removal Operations in FY 2021.

WHAT'S NEXT...

Law Enforcement

Partnerships... build public awareness using data to highlight ICE's role in national security, border security, public safety, and promoting law-enforcement partnerships.

New Tools... Homeland Security Investigations is developing new tools to counter transnational criminal organizations to include an innovation lab.

Transportation Security Administration (TSA)

WHAT WE DO...



Aviation Screening Operations applies intelligence-driven, risk-based, layered procedures and technology to screen passengers and baggage, increasing aviation security and preventing terrorism and criminal activity.



Other Operations and Enforcement encompasses security reviews, assessment, and enforcement activities in the various modes of commercial transportation.

WHAT IT COSTS...



The decrease in costs is a result of the decrease in passenger fees collected in FY 2021.

WHAT WE DID...

- 100%** of passenger data submissions successfully undergo Secure Flight watch list matching.
- 44%** of daily passengers receive expedited physical screening based on assessed low risk, slightly down from prior year.
- 92%** of air carriers operating from domestic airports comply with standard security programs, up from prior year results.
- 97%** of TSA regulated entities inspected per fiscal year by transportation security inspectors, significantly up from the prior year.

WHAT'S NEXT...

Aviation Security... TSA has begun installing [computed tomography](#) scanners that apply sophisticated algorithms for the detection of explosives at security checkpoints.

Carrier Compliance... TSA continuously engages with air carriers to identify and correct security deficiencies and vulnerabilities to improve compliance with security rules and regulations.

U.S. Citizenship and Immigration Services (USCIS)

WHAT WE DO...



USCIS operates three mission programs to secure America's promise as a nation of immigrants by providing accurate and useful information to our customers, granting immigration and citizenship benefits, promoting awareness of citizenship, and ensuring the integrity of our immigration system: **Employment Status Verification; Immigration Services; and Fraud Prevention and Detection.**



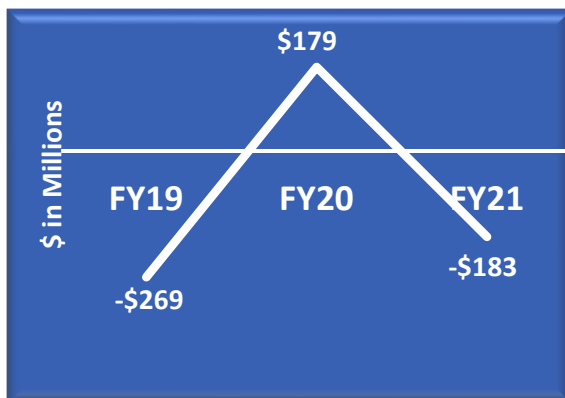
WHAT WE DID...

75% of System Generated Notifications related to national security, public safety, or fraud triaged on pending cases within 60 calendar days.

85% of refugee and asylum adjudications that were appropriately decided.

100% of naturalization cases where derogatory information was identified were subsequently resolved prior to the individual taking the oath of allegiance.

WHAT IT COSTS...



USCIS is a fee funded component that relies on fees from applications for immigration benefits to pay for operations. While operational costs decreased in FY 2021, USCIS fee collections were also negatively impacted by the pandemic and the economy. The fee impact resulted in a negative net cost position for USCIS in FY 2022.

WHAT'S NEXT...

Address Staffing Shortfalls and Training...

USCIS has begun implementing plans to address critical staffing and workspace requirements to include an additional satellite site which will increase throughput of trained officers.

Immigration Benefits and Fraud...

USCIS has taken steps to address immigration benefit fraud by continuing immigration vetting for applicants filing Form N-400 until delivery of a benefit. This includes social media checks, information linked to potential fraud or national security risks.

U.S. Coast Guard (USCG)

WHAT WE DO...

USCG, one of five armed services designated by law, employs a distinctive blend of authorities, capabilities, competencies, and partnerships across five mission programs to provide the President, Secretary of Homeland Security, and Secretary of Defense with options to ensure the Nation's safety, security, and stewardship in the maritime domain: **Maritime Law Enforcement; Maritime Prevention; Maritime Response; Maritime Transportation System Management; and Maritime Security Operations.**



WHAT IT COSTS...



The USCG increase of net cost represents an increase in salaries and pension related costs.

WHAT WE DID...

47% of maritime migrants were interdicted, significantly down from prior year.

82% percent of people in imminent danger saved in the maritime environment, significantly up from prior year results.

96% availability of short-range federal maritime navigational aids slightly down from prior year.

605 is the three-year average of serious marine incidents, down from the prior year.

WHAT'S NEXT...

Search and Rescue...[Search and Rescue \(SAR\)](#) is one of the USCG's oldest missions. USCG continues to improve the National SAR System, Marine Environmental Response, and Emergency Management programs.

Bilateral and Interagency Agreements...USCG's Operational Effectiveness Working Group continues to develop bilateral and interagency agreements to enhance maritime interdiction operations with greater effectiveness.

U.S. Secret Service (USSS)

WHAT WE DO...



Protective Operations protects the President and Vice President and their families, former Presidents and their spouses, and other designated individuals.



Field Operations supports the daily operations of the domestic and international field offices conducting criminal investigations of financial crimes, cybercrimes, counterfeit currency, and protective intelligence.



WHAT WE DID...

100% of protectees (e.g., President, Vice President, and Foreign Dignitaries) arrived and departed safely.

\$2.2 billion of cyber-financial crime loss prevented, primarily comprised of COVID-19 fraud.

5,400 law enforcement personnel trained in cybercrime and cyberforensics both domestically and overseas, a three-year upward trend.

0.0036% of inspected currency identified as counterfeit, down from prior year's results.

WHAT IT COSTS...



The increase is primarily because of higher Cost of Living Adjustment for retirees.

WHAT'S NEXT...

Electronic Crimes Task

Force... USSS has begun to implement a plan to modernize the [Electronic Crimes Task Force](#) to strengthen and expand the existing network of task forces to address growing cybercrime threats.

New Technology...

USSS continues to develop new technology pilots and rollouts in communications, aerial detection, and explosive detection.



Homeland
Security