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Emerson Commercial &
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Professional Tools

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Professional Tools Europe

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IMPORTANT PRODUCT SAFETY NOTICE: AFFECTING KLAUKE TOOLS ESGM45CFM, ESGM45CFM0000, ESGM45CFM0001, ESGM45CFMBASF, ESGM45CL, ESGM45COB, ESGM45COM, ESGM45CFB- & ESGM452CFM PRODUCED FROM OCTOBER 2016 TO APRIL 2023

Dear Klauke Customer,

This is an Important Product Safety Notice. Gustav Klauke GmbH recently determined a risk that the hydraulic pressure release valve on Klauke ESGM45 and ESGM452 models made from October 2016 to April 2023 (the "Tool") could become obstructed, causing the Tool's pump cylinder housing to experience over-pressurization and sudden rupture, resulting in the release of pressurized hydraulic oil. This sudden release of high pressure hydraulic oil can result in personal injury.

Please take immediate steps to inspect all ESGM45 and ESGM452 tools in your possession according to the instructions on page 2 and 3. If you determine your ESGM45 / ESGM452 unit is affected, Klauke will provide rework service to your Tool at no charge to address this matter as well as free pickup and return shipping to you.

AFFECTED TOOL IDENTIFICATION INSTRUCTIONS

STEP 1 – Inspect the tool decal to determine tool’s model (see, Figure 1). If tool model is „ESGM452“ or „ESGM45“ continue to Step 2. No other Klauke tool model is affected by this Notice.



Figure 1 - Tool Model Identification and Decal Location

STEP 2 – Remove battery from tool. Look into the battery shoe area, to determine if there is a White Dot as shown in Figure 2. If there is a white dot, this tool has already been reworked and is not part of this notice. If there is no White Dot, continue to Step 3.



Figure 2 – Inspect Battery Shoe area to determine if White Dot Present (Arrow shows White Dot indicating Tool not affected)



Figure 3 – Determine two-letter Tool Date Code (Circle shows “QS” in this example)



STEP 3 – If there is no White Dot, determine the two-letter tool Date Code by looking at the serial number label (See Figure 3). If serial number label is missing, contact Klauke for assistance. If the two letter Date Code listed on the tool serial number label is: KT, KW, KX, KY, KZ, K1, LN, LP, LQ, LR, LS, LT, LV, LW, LX, LY, LZ, L1, MN, MP, MQ, MR, MS, MT, MV, MW, MX, MY, MZ, M1, NN, NP, NQ, NR, NS, NT, NV, NW, NX, NY, NZ, N1, PN, PP, PQ, PR, PS, PT, PV, PW, PX, PY, PZ, P1, QN, QP, QQ, QR, QS, QT, QV, QW, QX, QY, QZ, Q1, RN, RP, RQ, RR, RS, RT, RV, RW, RX, RY, RZ, R1, SN, SQ, or SR and no White Dot is present your ESGM45 /ESGM452 is affected and must be returned to Klauke Do not continue to use the Tool. Contact Klauke using the information provided below.

Again, this announcement is not applicable if your tool contains a White Dot or does not contain the Tool Date Codes listed above.

If your tool has a matching Date Code (Step 3) and NO White Dot is present (Figure 2) **your Tool is affected and must be returned to Klauke. Do not continue to use or sell the affected Tool.** You must immediately contact Klauke Technical Service. The contact information for the Klauke Service Center in your region is available on our website <https://www.klauke.com/de/en/service-centre-and-repairs>.

Sincerely

Gustav Klauke GmbH