



usTLD Registration Management

Solicitation Number: 1331L5-19-R-1335-0001
Volume 2 – Past Performance

November 21, 2018

This proposal includes data and information that shall not be disclosed outside the Government and shall not be duplicated, used, or disclosed—in whole or in part—for any purpose other than to evaluate this proposal. If, however, a contract is awarded to this offeror as a result of—or in connection with—the submission of this data and information, the Government shall have the right to duplicate, use, or disclose the data and information to the extent provided in the resulting contract. This restriction does not limit the Government's right to use data and information contained in this proposal data if it is obtained from another source without restriction. The data and information subject to this restriction are contained in every sheet of this proposal and is marked with the following legend: Use or disclosure of data and information contained on this sheet is subject to the restriction on the title page of this proposal.

This page is intentionally left blank.

Contents

Summary of Past Performance.....	1
1 Case Study 1 – [REDACTED]	2
1.1 Summary of Contract	2
1.2 Performance	2
1.3 Summary of Work Performed	3
1.4 Summary of Operational Successes	4
1.5 Customer Satisfaction	6
2 Case Study 2 – [REDACTED]	7
2.1 Summary of Contract	7
2.2 Performance	7
2.3 Summary of Work Performed	8
2.4 Summary of Operational Successes	8
2.5 Customer Satisfaction	10
3 Case Study 3 – [REDACTED]	11
3.1 Summary of Contract	11
3.2 Performance	11
3.3 Summary of Work Performed	12
3.4 Summary of Operational Successes	14
3.5 Customer Satisfaction	15



Summary of Past Performance

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]

[Redacted text block]



[Redacted text block]

1.3 Summary of Work Performed

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]



[Redacted text block containing multiple paragraphs and a bulleted list of redacted items]

1.4 Summary of Operational Successes

[Redacted text block containing several paragraphs of redacted content]



[Redacted text block]

1.5 Customer Satisfaction

[Redacted text block]

[Redacted text block]

[Redacted text block]



[Redacted text block]

2.3 Summary of Work Performed

[Redacted text block]

2.4 Summary of Operational Successes

[Redacted text block]



[Redacted text block]

2.5 Customer Satisfaction

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]



[Redacted text block]

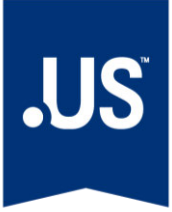
3.3 Summary of Work Performed

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]



[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

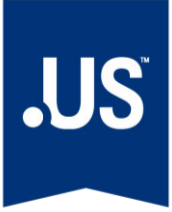
[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]



[Redacted text block]

- [Redacted list item]

- [Redacted list item]

[Redacted text block]

3.4 Summary of Operational Successes

[Redacted text block]



3.5 Customer Satisfaction

[Redacted text block containing multiple paragraphs of information, all obscured by black bars.]

.USTM

neustar[®]